



Issue of a 24-Hour Pharmacy Work Permit

About the Service

This service allows pharmacies to obtain a license to operate a 24-hour licensed pharmacy.

Service Process

- Login to the MOHAP website or smart app using the UAE PASS to apply for the service.
- Submit the application and pay the fee.
- The documents will be verified and if conditions and requirements are met, the request will be accepted.
- Pay the service fee.
- An email notification of the approval is sent and the applicant should upload the permit.
- In case the request does not meet the requirements, the application will be returned to the applicant to attach the required documents and re-submit it.
- If the conditions are not met, the application will be permanently rejected and closed.

Required Documents

- Request letter signed by owner requesting for 24-hour work permit Valid licenses of the four pharmacists of the facility License of pharmacists in-charge with their contact information

Conditions & Requirements

1. The facility's license must be valid for 2 months before expiry.
2. The facility's license must include at least four pharmacists, each with a valid license.
3. One of the four pharmacists should be pharmacist in charge.
4. The work permit will be suspended if the facility's license is expired.
5. The work permit will be suspended if the license of the pharmacist in charge is expired.
6. Pharmacies licensed to operate 24 hours must have a licensed pharmacist present at all times (the pharmacy must have 4 licensed pharmacists).

FAQ's

Service completion duration

- 3 working days

Service fees

Service channels

Service locations

- MOHAP Website www.mohap.gov.ae
- MOHAP SmartApp

Support

- Email: info@mohap.gov.ae
- Call Center: 80011111

Payment channels

- E- Payment

Target audience

- Pharmacies licensed by the Ministry of Health and Prevention

Resources

- [Infographic - Issue of a 24-Hour Pharmacy Work Permit - PDF 368KB](#)
- [Ministerial Resolution No. 932 of 2012 regarding the health and technical conditions that must be met in private pharmacies \(Available in Arabic only\)](#)
- [User Manual - Issue 24 Hour Work Permit for Pharmacy](#)

Department name

Licensing and Accreditation

Sector name

Health Regulation

Main service

Medical Establishment Licencing and Registration

Service Code

110-03-006-000

Service Classification

Transactional

Sub Service Type

Variation

Service Type

Government to Business

Related Services

- This service is not linked to any other services

Service Bundle

This service is not linked to any bundles

Number of Users

44

Number of Transactions

48

Notes

This service accepts documents authenticated with the UAE PASS Digital Seal.

Sustainable Goals

Good Health And Well-Being