



Issue of Permit to Import Medicines for Personal Use

About the Service

This service allows travelers coming to the country (optional service) to obtain prior approval to bring in Narcotics & Controlled Medicines. Also, The service allows residents of the country to obtain approvals to import personal narcotic and psychotropic drugs through shipping companies.

Service Process

- Login to the MoHAP website or smart app using the UAE PASS
- Fill in the data, attach the required documents and complete them to obtain approval
- If the conditions are met, the permit will be issued through the MOHAP e-system or smart app

Required Documents

- Prescription (Is a doctor's order for medicine.) Prescription should include the Patients Full Name, Medicine Name with the dose, dosage form & duration of treatment, also date of issuance along with the name of physician are required. The document should be issued within the last three months & recognized/ stamped by the healthcare facility the patient is following up in.
- Medical Report (Is a comprehensive report that covers a person's clinical history.) Medical Report should include the Patients Full Name, Diagnosis (Medical Condition), Treatment Plan (Medicine name, dose, dosage form along the duration of treatment) also date of issuance along with the name of physician are required. The document should be issued within the last year & recognized/ stamped by the healthcare facility the patient is following up in.

Conditions & Requirements

1. For residents of the country who are above the legal age: The application must be submitted through the electronic system to obtain the approval.
2. For residents of the country who are under the legal age: The guardian shall submit through the electronic system.
3. For travelers: This service is optional for travelers visiting the country who wish to obtain electronic approvals, as it is allowed for those coming to the country to take narcotic medicine and psychotropics (controlled medications) with them within the limits of a quantity that does not exceed the patient's need for a maximum period of three months.

FAQ's

Service completion duration

- 1 working day

Service fees

Service channels

Service locations

- MOHAP website - www.mohap.gov.ae
- MOHAP Smart App

Support

- Call Center: 80011111
- Email: info@mohap.gov.ae

Payment channels

- None - Service is free

Target audience

- Patients (all age groups)

Resources

- [Procedures and requirements - Import Medicines for Personal Use - PDF 290KB](#)
- [Controlled and semi-controlled medicine's list - PDF 331 KB.pdf](#)
- [Import drugs for personal use - External User Manual - PDF 772KB](#)
- [User Manual - Issue of Permit to Import Medicines for Personal Use - PDF 1020KB](#)
- [Steps to apply for the service in multiple languages - Available in Arabic - PDF 559KB](#)
- [Infographic - Issue of Permit to Import Medicines for Personal Use - PDF 380KB.pdf](#)

Department name

Drug

Sector name

Health Regulation

Main service

Clearance, Import and Export Permits

Service Code

110-02-001-000

Service Classification

Transactional

Sub Service Type

Variation

Service Type

Government to Customer

Related Services

- This service is not linked to any other services

Service Bundle

This service is not linked to any bundles

Number of Users

10306

Number of Transactions

10332

Notes

- If the prior approval wasn't obtained, travelers must declare their narcotic and controlled medicines upon arrival at the country's ports along with the Prescription and Medical Report.
- Transit travelers (who will not leave the country's ports) are not required to obtain prior approval to carry narcotic and controlled medicines, but rather it is recommended to carry the medicines with the patient's prescription.

Sustainable Goals

Good Health And Well-Being