



Issue of Permit to Import Medicines for Personal Use

About the Service

This service is optional for travelers visiting the country, and is available for residents of the country. In order to import and carry narcotic medicine and psychotropic (controlled medicine) for personal use.

Service Process

- Access to the electronic service through the MOHAP website or the SmartApp and create an account on the website or smart application
- Fill out the data and attach the required documents and complete them to obtain approval
- If the conditions are met, the permit will be issued through the MOHAP e-system or Smart APP.

Required Documents

- For residents: A copy of the medical prescription with the name of the patient, issued no more than three months ago from the unified electronic platform. An authenticated medical report from the health facility in which the patient is treated, within the country. Copy of Emirates ID or passport.
- For Travelers: A medical report issued not more than one year by the health facility in which the patient is treated, authenticated by the health authority in the Country in which the treatment is received, or the Country's embassy therein, or by any accredited authentication body in that country, Or Copy of the prescription in the name of the patient, issued not more than three months, provided that it includes the patient's full name, the scientific and/or commercial drug name, the pharmaceutical form, the prescribed dose, the date of issuing the prescription, the duration of treatment, the name of the physician, his/ her seal and the stamp of the treating authority and must be authenticated by the health authority in the Country in which the treatment was received, or the Country's embassy therein, or by any accredited authentication body in that Country. Copy of the Passport.

Conditions & Requirements

1. This service is optional for travelers visiting the country who wish to obtain electronic approvals, as it is allowed for those coming to the country to take narcotic medicine and Psychotropics (Controlled medications) with them within the limits of a quantity that does not exceed the patient's need for a maximum period of three months.
2. It is available also for residents wishing to import narcotic medicine and controlled medicine, through the electronic system to obtain electronic approval (for those over the legal age). In case the patient is under the legal age, the guardian shall submit through the electronic system.

FAQ's

Service completion duration

- 3 working days

Service fees

No payment - free service

Service channels

MOHAP Website

MOHAP Mobile App

Service locations

- [MOHAP website](#)
- MOHAP Smart App

Support

SmartServicesSupport@mohap.gov.ae

Payment channels

- None - Service is free

Target audience

- Patients (all age groups)

PDF Resources

- [Import drugs for personal use - External User Manual](#)
- [Login User Manual](#)
- [Procedures and Requirements - Import Medicines for Personal Use](#)
- [Annex to Travellers Guidelines](#)
- [Infographic - Issue of Permit to Import Medicines for Personal Use](#)

Department name

Drug Department

Sector name

Health Regulation Sector

Main service

Clearance, Import and Export Permits

Service Code

110-02-001-000

Service Classification

Transactional

Sub Service Type

Variation

Service Type

Government to Customer

Related Services

- This service is not linked to other services

Service Bundle

This service is not linked to any other package

Number of Users

6537

Number of Transactions

8431

Notes

None

Sustainable Goals

Good Health And Well-Being