



# Issue an authorization to Import Narcotic Drugs

## About the Service

This service allows customers to apply for authorization permission to import narcotic drugs from outside the UAE for the purpose of selling or using them under the applicable laws in the UAE.

## Service Process

- Login to the MoHAP website or smart app using the UAE PASS.
- The customer must submit an application for initial approval to import narcotic drugs and pay the application fee.
- The application, and the documents and requirements will be reviewed by the officer in charge.
- The initial approval will be issued by the Drug Department.
- The customer submits the application for the final approval and pays the due fees.
- The final approval of import will be issued by the Drug Department, and the cargo can be then released.

## Required Documents

- Copy of invoice from the country of origin.
- Product Analysis certificate.
- Product Registration certificate.
- License issued by MOHAP.
- Trade License.
- Application form for importing controlled medicines.
- Standard stock of medicines approved by MOHAP.
- Letter of Commitment from the requesting hospital.
- License of the pharmacist in charge.
- Local purchase request from the requesting hospital.
- Application form for narcotic and psychotropic drugs.
- Technical report from the hospital performing operations.
- Minutes of medicine clearance from the customs authority and approved by inspectors.

## Conditions & Requirements

1. The institution's license must be valid.
2. The pharmacist's license must be valid.

## Service completion duration

- 3 working days

## Service fees

## Service channels

## Service locations

- [MOHAP Website](#) (24 hours)
- MOHAP Offices at Customs Ports

## Support

[SmartServicesSupport@mohap.gov.ae](mailto:SmartServicesSupport@mohap.gov.ae)

## Payment channels

- E- Payment

## Target audience

- Pharmaceutical drug stores

## Resources

- [Drug Classification - External User Manual](#)
- [Infographic Issue of Permit to Import Narcotic Drugs](#)

## Department name

Drug

## Sector name

Health Regulation

## Main service

Clearance, Import and Export Permits

## Service Code

110-02-003-000

## Service Classification

Transactional

## Sub Service Type

Variation

## Service Type

Government to Business

## Number of Transactions

## **Sustainable Goals**

Good Health And Well-Being