



Issue of Permit to Import Narcotic Drugs

About the Service

This service enables customers to apply for permission to import narcotic drugs from outside the UAE for the purpose of selling or using them under the applicable laws in the UAE.

Service Process

- Register in the e-services, create a user name and password (if not already registered), and accesses the E-system.
- The customer submits an application for initial approval to import narcotic drugs and pays the application fee.
- The application will be examined by the officer in charge, and the documents and requirements will be reviewed.
- The initial approval will be issued by the Drug Department.
- The customer submits the application for the final approval and pays the due fees.
- The final approval of import will be issued by the Drug Department, and the cargo can be then released.

Required Documents

- Copy of invoice from the country of origin.
- Product Analysis certificate.
- Product Registration certificate.
- License issued by MOHAP.
- Trade License.
- Application form for importing controlled medicines.
- Standard stock of medicines approved by MOHAP.
- Letter of Commitment from the requesting hospital.
- License of the pharmacist in charge.
- Local purchase request from the requesting hospital.
- Application form for narcotic and psychotropic drugs.
- Technical report from the hospital performing operations.
- Minutes of medicine clearance from the customs authority and approved by inspectors.

Conditions & Requirements

1. The institution's license must be valid.
2. The pharmacist's license must be valid.

Service completion duration

- 3 working days for initial-approval
- 2 working days for final approval

Service fees

Service channels

Service locations

- [MOHAP Website](#) (24 hours)
- MOHAP Offices at Customs Ports

Support

SmartServicesSupport@mohap.gov.ae

Payment channels

- E- Payment

Target audience

- Pharmaceutical drug stores

Resources

- [Drug Classification - External User Manual](#)
- [Infographic Issue of Permit to Import Narcotic Drugs](#)

Department name

Drug

Sector name

Health Regulation

Main service

Clearance, Import and Export Permits

Service Code

110-02-003-000

Service Classification

Transactional

Sub Service Type

Variation

Service Type

Government to Business

Number of Transactions

4398

Sustainable Goals

Good Health And Well-Being