UNITED ARAB EMIRATES
MINISTRY OF HEALTH & PREVENTION

الإمارات العربية المتحدة
وزارة الصحة ووقاية المجتمع

Reporting adverse events of medical products from medical companies

About the Service

This service enables companies to request the evaluation of mandatory reports on the side effects and adverse reactions to local and internationally manufactured medicines imported into the UAE.

Service Process

- Applicant submits report by email to.
- MOHAP staff concerned review the report.
- Report is then sent to the World Health Organization (Uppsala Monitoring Center).
- If necessary, circulars will be issued regarding the report.

Required Documents

- Report must satisfy all required data.

Conditions & Requirements

1. The report should list all required patient data.
2. The report should state all required data of the writer.
3. The report should define the required drug data.
4. The report should clearly state the side effects experienced from the drug.

Service completion duration

- 10 working days

Service fees

Service channels

Service locations

Email: PV@mohap.gov.ae

Support

PV@mohap.gov.ae

Payment channels

- E- Payment

Target audience

- Marketing offices
- Medical stores
- Local and international pharmaceutical factories
- Patients
- Health care practitioners
- Health institutions

Resources

- Infographic_Evaluation of Mandatory Reports of Adverse Localized Negative Reactions to Drugs

Department name

Drug

Sector name

Health Regulation

Main service

Pharmaceutical vigilance

Service Code

110-45-003-000

Service Classfication

Transactional

Sub Service Type

Variation

Service Type

Government to Business

Sustainable Goals

Good Health And Well-Being