UNITED ARAB EMIRATES
MINISTRY OF HEALTH & PREVENTION

الإمارات العربية المتحدة
وزارة الصحة ووقاية المجتمع

Reporting Side Effects of Medicines and Medical Products Within UAE

About the Service

This service allows medical health professionals and pharmaceutical companies to report adverse drug reactions to medical products and evaluate the report by concerned section in the Department.

Service Process

- Login to the MoHAP website or smart app using the UAE PASS
- Fill in the required information
- submit application
- Review documents and requirements. by MOHAP officers
- The report will then be sent to the World Health Organization (Uppsala Monitoring Center)
- If necessary, circulars will be issued regarding the report

Required Documents

- No document required

Conditions & Requirements

1. The report should list all required patient data.
2. The report should state all required data of the writer.
3. The report should define the required drug data.
4. The report should clearly state the side effects experienced from the drug.

FAQ's

Service completion duration

- 3 working days

Service fees

Service channels

Service locations

MOHAP Website

MOHAP SmartApp

Support

PV@mohap.gov.ae

Payment channels

- None - Service is free

Target audience

- Marketing Offices
- Medical stores
- Local and international pharmaceutical factories
- Patients
- Health care practitioners
- Health institutions
- Marketing Offices

Resources

- User Manual - Reporting Side Effects
- Infographic - Reporting Side Effects of Medicines and Medical Products - PDF 358KB

Department name

Drug

Sector name

Health Regulation

Main service

Pharmaceutical vigilance

Service Code

110-45-004-000

Service Classfication

Informational

Sub Service Type

Variation

Service Type

Government to Business - Government to Customer

Related Services

- This service is not linked to other services

Service Bundle

The service is not linked to any other bundle

Sustainable Goals

Good Health And Well-Being