

Appealing Against Health Advertisement Violation

About the Service

This service enables companies and corporations to appeal against previously recorded violations of the conditions and requirements of health advertisements.

Service Process

- Login to the MoHAP website or smart app using the UAE PASS, and submit the application.
- The Department of Empowerment & Healthcare Compliance will review and verify the appeal.
- If the appeal is rejected, the applicant will be notified with feedback.
- If the appeal is accepted, the violation will be modified accordingly.

Required Documents

• Identification documents (the violation may be cleared once the documents have been submitted).

Conditions & Requirements

1. Documents validating the appeal must be submitted.

Service completion duration

• One working day

Service fees

Service channels

Service locations

- <u>Mohab Website</u>
- Service Provision Centers (MOHAP Customer Happiness Center)

Support

Tawasol@moh.gov.ae

Payment channels

• E- Payment

Target audience

• Companies and investors in the health, health products and pharmaceutical sectors

Resources

• 07 Appealing Against Health Advertisement Violation

Department name

Empowerment & Health Compliance

Sector name

Health Regulation

Main service

Control and Inspection

Service Code

110-07-005-005

Service Classfication

Transactional

Sub Service Type

Auxiliary

Service Type

Government to Business

Notes

This service accepts documents authenticated with the UAE PASS Digital Seal.

Sustainable Goals

Good Health And Well-Being