



Issue of a Replacement for Lost Birth Certificate

About the Service

This service enables customers to request the issue of a replacement for an original birth certificate.

Service Process

- Submit the application through the e-system and pay the fee or submit the application through Public health centers.
- Once the documents and original copies are verified, the birth certificate will be issued.
- The certificate should be collected by the father or his representative from Public health centers or receive an electronic copy by email in accordance with the desire of the customer.

Required Documents

- Copy of the birth certificate, if any.
- Copies and originals of father's and mother's passports and concerned person passport.
- The presence of the father is required, or his representative under an official proxy.
- Copy and original of the family book for nationals (where the mother is not a national, her passport and valid residence permit are required).

Conditions & Requirements

1. The presence of the father and the mother or an authorized delegated person.
2. Submission of all original documents (Passport of the mother or father and the person concerned).
3. If the applicant for a replacement certificate is currently living abroad, copies of original documents are required plus the power of attorney of a representative assigned to receive the certificate. If they don't have any relatives to receive the replacement certificate for the birth certificate, the staff of the concerned consulate can receive it by having them a letter indicating his authorization for that person to receive the certificate on his behalf, stamped by embassy.
4. Review of status of original certificate to provide them the replacement of loss birth certificate.

FAQ's

Service completion duration

- 24 hours

Service fees

Service channels

Service locations

- [MOHAP website](#)

- MOHAP Smart Application
- Public Health Centers and Government Hospitals under [Emirates Health Services \(EHS\)](#)

Support

EHS Call Center [8008877](#)

Payment channels

- E- Payment

Target audience

- Parents of newborns of all nationalities, their representatives, or delegated persons

Resources

- [User Manual](#)
- [Infographic Issue of a Replacement for Lost Birth Certificate](#)

Department name

Public Health and Prevention

Sector name

Public Health

Main service

Birth Certificates

Service Code

110-11-001-011

Service Classification

Transactional

Sub Service Type

Auxiliary

Service Type

Government to Customer

Related Services

- Access to this service is not linked with other services

Service Bundle

Access to the service is not linked to any packages

Number of Users

3723

Number of Transactions

1681

Sustainable Goals

Good Health And Well-Being