



Request Treatment Abroad

About the Service

This service enables UAE nationals to request treatment outside the country in the absence of appropriate treatments at the health establishments of the Ministry of Health and Prevention.

Service Process

- Register through the e-services portal, create a username and password, and log in through the service portal.
- Submit the application for a ""To Whom it May Concern"" certificate, provide the required documents and clarify which country the patient will be traveling to for treatment.
- Review and complete the documents.
- The authority concerned will prepare the file for submission to the Medical Committee for the treatment abroad.
- Applicant will be notified of the Committee's decision.

Required Documents

- Copy of a recent medical report issued by a government hospital in the UAE.
- Copy of the patient's passport.
- Copy of the patient's ID card.
- Copy of the citizenship (family book).

Conditions & Requirements

1. Unavailability of appropriate treatment in the health establishments authorized by the Ministry.
2. Emergency medical treatment required while travelling abroad.

Service completion duration

- 5 working days

Service fees

Free

Service channels

MOHAP Website

Service Centers

Service locations

- [MOHAP website](#)
- Dubai: Customer Happiness Center - Ministry of Health and Prevention - Muhaisna 2, besides Etisalat Academy, Sheikh Mohammed Bin Zayed Road, Exit 60

Support

Int.health@mohap.gov.ae

Payment channels

- E- Payment

Target audience

- Patients (all age groups) UAE Nationals

PDF Resources

- [11 Request Treatment Abroad](#)

Department name

Abroad Treatment, Referring patients and Medical Attaché Department

Sector name

Ministry Undersecretary Sector

Main service

Treatment Abroad

Service Code

110-39-001-000

Service Classification

Transactional

Sub Service Type

Variation

Service Type

Government to Customer

Number of Users

40

Notes

This service is limited to UAE nationals

Sustainable Goals

Good Health And Well-Being