



# Request Treatment Abroad

## About the Service

This service enables UAE nationals to request treatment outside the country in the absence of appropriate treatments at the health establishments of the Ministry of Health and Prevention.

## Service Process

- To apply for e-services, create an account on MOHAP website or smart app with a username and password.
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- Review and ensure that all the documents have been attached.
- The authority concerned will prepare the file for submission to the Medical Committee for the treatment abroad.
- The applicant will be notified of the Committee's decision.

## Required Documents

- Copy of a recent medical report issued by a government hospital in the UAE.
- Copy of the patient's passport.
- Copy of the patient's ID card.
- Copy of the citizenship (family book).

## Conditions & Requirements

1. Unavailability of appropriate treatment in the health establishments authorized by the Ministry.
2. Emergency medical treatment required while travelling abroad.

## Service completion duration

- 5 working days

## Service fees

## Service channels

## Service locations

- MOHAP Website - [www.mohap.gov.ae](http://www.mohap.gov.ae)
- MOHAP Smart App
- Email: [Int.health@mohap.gov.ae](mailto:Int.health@mohap.gov.ae)

## Support

- Email: [Int.health@mohap.gov.ae](mailto:Int.health@mohap.gov.ae)
- Call Center: 80011111

## Payment channels

- None - Service is free

## Target audience

- Patients (all age groups) UAE Nationals

## Resources

- [11 Request Treatment Abroad](#)

## Main service

Treatment Abroad

## Service Code

110-39-001-000

## Service Classification

Transactional

## Service Type

Government to Customer

## Related Services

- This service is not linked to any other services

## Service Bundle

This service is not linked to any bundles

## Number of Users

40

## Notes

This service is limited to UAE nationals

## Sustainable Goals

Good Health And Well-Being