



Request "To Whom it may Concern" Certificate for Patient and Companion

About the Service

This service enables patients and their companions, both of whom must be UAE nationals, to apply for "To Whom it May Concern" certificates addressed to their employers, stating the need for the patient to travel abroad for treatment or the companion to accompany the patient.

Service Process

- Login to the MOHAP website or smart application to apply for e-services, create an account, get username and password,
- Fill out the data, submit the service and attach the required documents.
- Send the certificate as desired by the customer (paper through customer happiness centers or electronic copy through MOHAP website or MOHAP Smart App).

Required Documents

- A copy of the approval issued by the medical committee, for treatment abroad.
- Passport copy of the patient and accompanying person.
- A copy of the ID of the patient and accompanying person.
- A copy of the patient's registration summary (pages 1-9).

Conditions & Requirements

1. The consent of the Medical Committee is required for treatment abroad.

FAQ's

Service completion duration

- 5 working days

Service fees

Service channels

Service locations

- MOHAP Website
- MOHAP smartApp
- Email

Support

Payment channels

- None - Service is free

Target audience

- Patients (all age groups) UAE Nationals

Resources

- [User Manual - Request To Whom it may Concern Certificate for Patient and Companion - PDF 397KB](#)
- [Infographic - Request To Whom it may Concern Certificate for Patient and Companion - PDF 366KB](#)

Department name

Treatment Abroad

Sector name

Minister

Main service

Treatment Abroad

Service Code

110-39-006-000

Service Classification

Transactional

Sub Service Type

Variation

Service Type

Government to Customer

Related Services

- This service is not linked with any service packages

Service Bundle

This service is not linked with any other bundles

Number of Users

0

Notes

This service is limited to UAE nationals.

Sustainable Goals

Good Health And Well-Being