



# Cancellation of a Doctor's License

## About the Service

This service allows medical facilities to apply for the cancellation of previously issued doctors' licenses, including those of various levels in the medical and dental professions.

## Service Process

- Login to the MOHAP website or smart app using the UAE PASS to apply for the service.
- The customer (facility) must login through the account of the licensed facility, and provide the required information and documents as per the type of license.
- The customer must refer the application to the Ministry of Health and Prevention.
- The employee concerned will check the application. If it meets the requirements, the application will be approved and sent to the facility for online fee payment.
- The customer (facility) must pay the fee through the website, after which the application will be automatically transferred to the Ministry of Health and Prevention.
- The officer concerned will conduct the final review of the application with fee payment and accept the application. If the conditions are met, the initial license, renewal, cancellation, or change of title will be approved.
- If the application requires a final license (issuance of a new license, re-licensing or transfer of a license), the customer (facility) must submit the required documents to the Ministry of Health and Prevention.
- The employee concerned will approve the application, provided all conditions are met, and issue the final license.

## Required Documents

- Letter from the facility requesting the cancellation of the license
- Copy of the doctor's valid license
- Cancellation of residence license or business card

## Conditions & Requirements

1. Fines, if any, must be paid fully

## Service completion duration

- 3 working days

## Service fees

## Service channels

## Service locations

- MOHAP Website - [www.mohap.gov.ae](http://www.mohap.gov.ae)
- MOHAP Smart App

## Support

- Email: [info@mohap.gov.ae](mailto:info@mohap.gov.ae)
- Call Center: 80011111

## Payment channels

- E- Payment

## Target audience

- Private health facilities, general practitioners, dentists, specialist physicians, consultant physicians

## Resources

- [eTransform-Licensing User Manual Ver 1](#)
- [Infographic - Cancellation of a Doctor's License - PDF 366KB](#)

## Department name

Licensing and Accreditation

## Sector name

Health Regulation

## Main service

Licensing of medical professions

## Service Code

110-40-010-018

## Service Classification

Transactional

## Sub Service Type

Auxiliary

## Service Type

Government to Customer

## Related Services

- This service is not linked to any other services

## **Service Bundle**

This service is not linked to any bundles

## **Number of Users**

430

## **Number of Transactions**

2227

## **Notes**

This service accepts documents authenticated with the UAE PASS Digital Seal.

## **Sustainable Goals**

Good Health And Well-Being