

# **Attestation of Medical Leaves and Reports**

#### **About the Service**

This service allows the attestation of sick leaves and medical reports certificates issued by private or government health facilities, irrespective of duration, to be provided to the employers.

#### **Service Process**

- Login to the MoHAP website or smart app using the UAE PASS
- Fill in the required fields and attach the relevant documents and then submit the application
- Pay the required fees after the verification is completed and receive the attested sick leave from Ministry of Health and Prevention

## **Required Documents**

- Sick leave of 5 days or less: Original sick leave certificate
- Sick leave of more than 5 days: Sick leave certificateMedical report related to the leave
- Escort Leave: Attach proof of relationshipSick leave certificateMedical report

## **Conditions & Requirements**

- 1. Sick leave issued by a private or government health facility in Sharjah or a northern emirates can be attested a the health facility where the treatment was carried out
- 2. If the leave period is for five days or less, it can be attested electronically without the need for accreditation from a medical committee
- 3. If the sick leave exceeds five days and extends for up to one month, it must be attested electronically, with fee payment, and then approved by the medical sub-committee in the emirate
- 4. If the duration of the leave exceeds one month, it must be attested electronically, with fee payment, and then approved by the Higher Medical Committee of MOHAP
- 5. The private medical facility must be licensed
- 6. The period of time between the date of leave issuance by the medical establishment and the request for attestation from the Ministry must not exceed one month
- 7. Sick leave issued by health institutions in Dubai and Abu Dhabi must first be approved by the relevant city's Health Authority and then submitted electronically through the MOHAP website
- 8. Medical reports or sick leave issued by medical institutions outside the UAE must be certified by the Ministry of Foreign Affairs and International Cooperation; where customers require approval of such sick leave from MOHAP, they will be referred to the relevant medical committee for approval

#### FAQ's

#### **Service completion duration**

Electronic applications: 2 working days.
If the sick leave needs to be reviewed by the medical committee, the service will require additional 5 working days to get the approval of the medical committee

#### **Service fees**

## **Service channels**

## **Service locations**

• MOHAP Website: www.mohap.gov.ae

MOHAP SmartApp

# **Support**

Email: <u>info@mohap.gov.ae</u>Call Center: <u>80011111</u>

# **Payment channels**

• E- Payment

## **Target audience**

• Patients (of all age categories)

#### **Resources**

- User Manual Attestation of Medical Leaves and Reports PDF 1540KB
- 14 Attestation of Medical Leaves and Reports.pdf

## **Department name**

**Customer Happiness** 

#### **Sector name**

**Support Services** 

#### **Main service**

Sick leave and medical reports

#### **Service Code**

110-10-019-000

## **Service Classfication**

Transactional

## **Sub Service Type**

# **Service Type**

Government to Business - Government to Customer

#### **Related Services**

- MOHAP: Approval of Medical leaves and reports in case the duration of the leave is more than 5 days
- Sick Leaves issued by a medical facility in Dubai must be attested by the Dubai Health Authority
- Sick Leaves issued by a medical facility in Abu Dhabi must be attested by the Department of Health in Abu Dhabi

#### **Service Bundle**

This service is not linked with any bundles

#### **Number of Users**

33816

#### **Number of Transactions**

259248

#### **Sustainable Goals**

Good Health And Well-Being