



Attestation of Medical Leaves and Reports

About the Service

This service provides for the attestation of sick leaves and medical reports certificates issued by private or governmental health facilities, irrespective of duration, for provision to employers. Note that the procedures for obtaining this service vary depending on the duration of sick leave, and that sick leave exceeding a period of five days requires the approval of the medical committee concerned.

Service Process

- When applying through the website: Sign in to e-service portal, obtain username and password, and login to e-system. Submit the application and pay the fees. Attach the relevant documents. Receive the application after being Attested by MOHAP.
- When applying through private medical facilities: In Sharjah and other northern emirates, sick leave must be attested electronically by the health facility at which the treatment was carried out, details of the license and medical reports registered, fees paid, electronic certificate issued and printed, and then delivered to customer. In Dubai and Abu Dhabi, customers certify the sick leave issued by medical establishments by registering in e-services, creating a user name and password, logging in to the e-System, registering the details of the license and medical report, attaching the required documents, submitting the application, paying the fees upon approval, receiving sick leave or an approved medical report, and printing it. If the duration of sick leave is between five days and one month, the application for approval of sick leave should be submitted by the medical committee of the medical district. The application will be transferred to the committee concerned for inspection and decision, following which the customer will receive sick leave approval. If the duration of sick leave is more than one month, the application for approval of sick leave should be manually submitted by the Higher Medical Committee, transferred to the committee concerned for inspection and decision, following which the customer will be contacted to take personal delivery of the accredited leave.

Required Documents

- Sick leave of five days or less: original sick leave certificate and a copy of applicant's ID card.
- Sick leave of more than five days: to obtain the service, pay the sick leave certification fees, submit the original sick leave certificate and a copy of the applicant's ID card. For approval from the medical committee concerned, receipt of paid attestation fee issued by the Ministry in the first stage must be attached.

Conditions & Requirements

1. Sick leave issued by a private or government health facility in Sharjah or a northern emirates can be attested at the health facility at which the treatment was carried out.
2. If the leave period is for five days or less, it can be attested electronically without the need for accreditation from a medical committee.
3. If the sick leave exceeds five days and extends for up to one month, it must be attested electronically, with fee payment, and then approved by the medical sub-committee in the emirate.
4. If the duration of the leave exceeds one month, it must be attested electronically, with fee payment, and then approved by the Higher Medical Committee of MOHAP.
5. The private medical facility must be licensed.

6. The period of time between the date of leave issuance by the medical establishment and the request for attestation from the Ministry must not exceed one month.
7. Sick leave issued by health institutions in Dubai and Abu Dhabi must first be approved by the relevant city's Health Authority and then submitted electronically through the MOHAP website.
8. Medical reports or sick leave issued by medical institutions outside the UAE must be certified by the Ministry of Foreign Affairs and International Cooperation; where customers require approval of such sick leave from the MOHAP, they will be referred to the relevant medical committee for approval.

FAQ's

Service completion duration

- Electronic applications: 2 working days.
If the sick leave needs to be reviewed by the medical committee, the service will require additional 5 working days to get the approval of the medical committee.

Service fees

AED 50

Service channels

MOHAP Website

All private medical facilities in Sharjah and the northern emirates, when receiving treatment

MOHAP Mobile App

Customer Happiness centers in Dubai/Abu Dhabi

Customer happiness centers in the representative offices at the northern emirates Sharjah/Ajman/Umm Al Quwain/Ras Al Khaimah/Fujairah

Service locations

- [MOHAP website](#) (24hours)
- Customer Happiness centers in Dubai/Abu Dhabi
- Customer happiness centers in the representative offices at the northern emirates Sharjah/Ajman/Umm Al Quwain/Ras Al Khaimah/Fujairah (07:30am-15:30pm)
- All private medical facilities in Sharjah and the northern emirates, when receiving treatment
- MOHAP Smart Application

Support

- MOHAP Call Center: [80011111](tel:80011111)
- Email: info@mohap.gov.ae

Payment channels

- E- Payment

Target audience

- Patients (of all age categories)

PDF Resources

- [User Manual](#)
- [Infographic](#)

Department name

Customer Happiness Department

Sector name

Support Services Sector

Main service

Sick leave and medical reports

Service Code

110-10-019-000

Service Classification

Transactional

Sub Service Type

Variation

Service Type

Government to Business - Government to Customer

Related Services

- MOHAP: Approval of Medical leaves and reports in case the duration of the leave is more than 5.
- Sick Leaves issued by a medical facility in Dubai must be attested by the Dubai Health Authority.
- Sick Leaves issued by a medical facility in Abu Dhabi must be attested by the Department of Health in Abu Dhabi.

Service Bundle

This service is not linked with any package

Number of Users

41923

Number of Applications

156612

Sustainable Goals

Good Health And Well-Being