



Submit Complaints and Feedback

About the Service

This service enables customers to submit their complaints and feedback on various topics related to the services provided by the MOHAP, staff, service provision methods, the work environment, etc. The complaints/feedback usually result from the failure to obtain a required service, non-compliance with the standards, or employee conduct. MOHAP assesses each complaint and takes the appropriate action.

Service Process

Required Documents

Conditions & Requirements

Payment channels

Target audience

Main service

Customer Care

Notes

Complaints/ feedback must be related to the MOHAP scope of work.