Issue/Cancel Pharmacy Home Delivery Permit

About the Service

This service enables the issuance/cancellation of home delivery permit for the pharmacies.

Service Process

- Login to the facility's account on MOHAP website or smart app using the UAE PASS.
- Select (Issue/Cancel), Fill out the data, attach the required documents, and submit the application.
- Fill in the data and complete the data for the self-inspection and attach the documents required for submission.

Required Documents

- Trade license
- Vehicle Registration Card
- Storage Unit Photo
- Storage Unit Temperature

Conditions & Requirements

1. The classification of the establishment should be 'pharmacy'.
2. The establishment license should be valid.
3. The pharmacist-in-charge should have a valid license.

FAQ's

Service completion duration

- Self-inspection: 1 working dayField inspection: 1 - 5 working days

Service fees

Service channels

Service locations

- MOHAP Website - www.mohap.gov.ae
- MOHAP Smart App
- Email: info@mohap.gov.ae

Support

- Email: info@mohap.gov.ae
- Call Center: 8011111

Payment channels

- None - Service is free

Target audience

- Pharmacies licensed by the Ministry of Health and Prevention

Resources

- [Pharmaceutical Licensing User Manual](#)
- [Resolution 90 2021 Medical Products-Pharmacy Profession and Pharmaceutical Establishments - Available in Arabic](#)
- [Infographic - Issue-Cancel Pharmacy Home Delivery Permit.pdf](#)

Department name

Licensing and Accreditation

Sector name

Health Regulation

Main service

Medical Establishment Licensing and Registration

Service Code

110-003-028-000

Service Classfication

Transactional

Sub Service Type

Auxiliary

Service Type

Government to Business

Related Services

- This service is not linked to any other services

Service Bundle

This service is not linked to any bundles

Notes

An electronic notification of approval will be sent to the applicant.

This service accepts documents authenticated with the UAE PASS Digital Seal.

Sustainable Goals

Good Health And Well-Being