



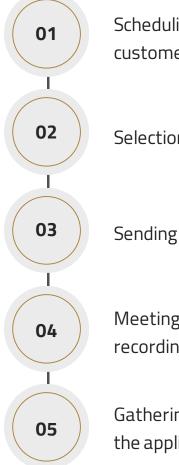
Council of Customers for Health Advertisement Services

(Businesses) On 14-06-2023

User Experience - Customer Happiness Department

Start Service	Title: Council of Customers for Health Advertisement Services
	Date: 14-06-2023
	Customer Category: Businesses
	Service: Health Advertisement Services





Scheduling a meeting with customers based on the customer communication plan.

Selection of customers by the service owners.

Sending a formal invitation to participants and internal partners.

Meeting with customers, addressing their requirements, and recording their recommendations along with those of the leadership.

Gathering customer insights in the inventory record and monitoring the application follow-up.

Agenda





Opinions, Recommendations and Suggestions

Add resend option in case of incomplete applications.

Increase the video size limit on the registration platform.

The instructions need to be changed and written in detail to include all the information required from the customer.