



وزارة الصحة ووقاية المجتمع
MINISTRY OF HEALTH & PREVENTION

مجالس
المتفاعلين
CUSTOMER
COUNCILS

Customer Council for the Service of Licensing Nursing and Medical Professionals

(Businesses)

Date: 24/01/2024

Brief

Subject: Customer Council for the Service of Licensing Nursing and Medical Professionals

Date: 24/01/2024

Audience: Businesses

Service: Licensing Nursing and Medical Professionals



Steps and Procedures

01

A meeting with customers is scheduled as per the customer communication plan.

02

Customers are selected by the service owners.

03

A formal invitation is sent to the participants and internal partners

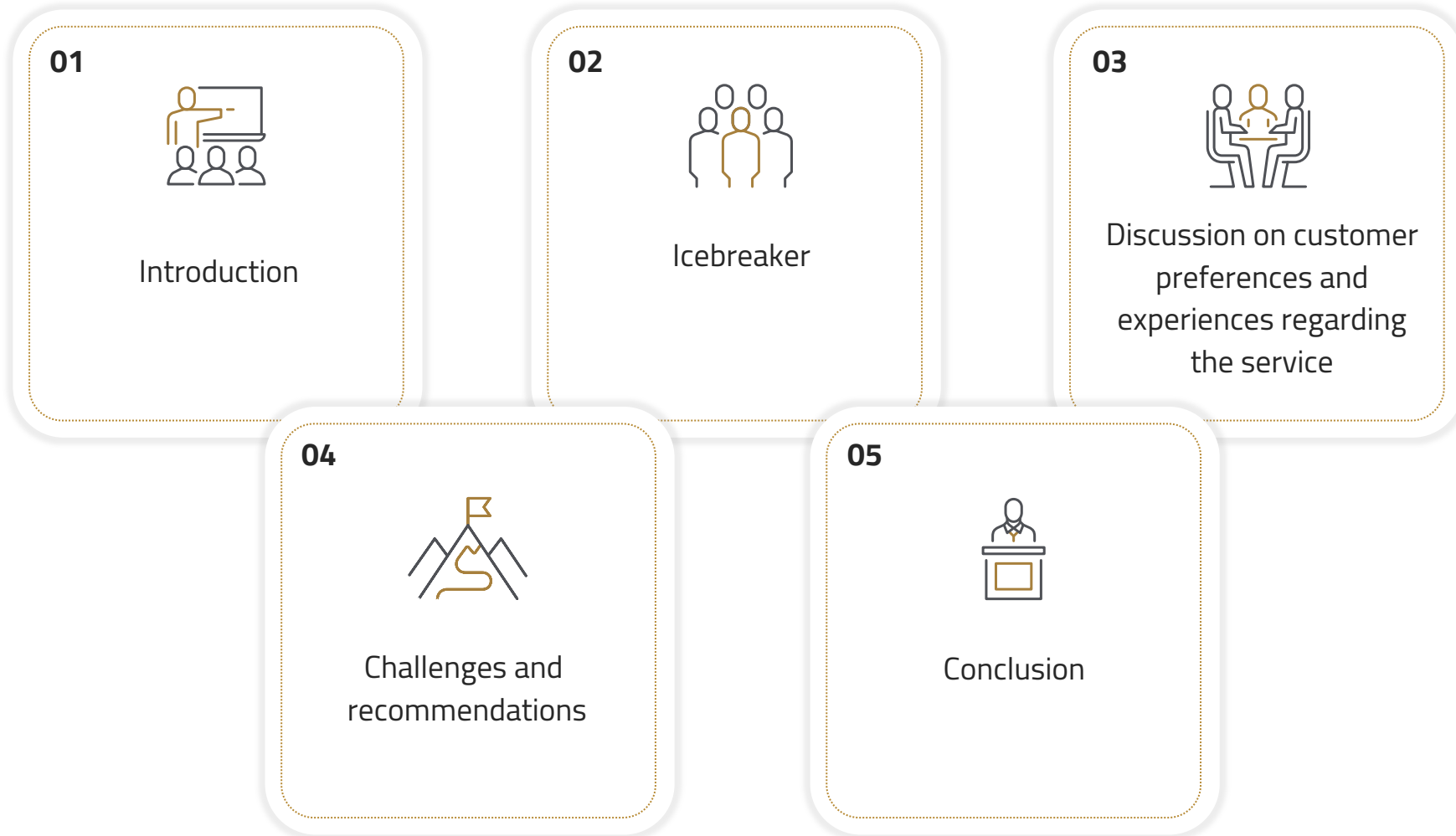
04

A meeting is conducted with the customers to address their requirements and document their recommendations

05

Customer insights are recorded in the feedback register and the implementation is monitored

Agenda





Opinions, Recommendations and Suggestions

Add the names of the facility and the applicant on the service invoice

Have one license instead of obtaining an initial license and then a final license

The initial approval certificate should be issued in Arabic and English languages