



Council of Customers for Issuance of a Private Medical Facility License (Warehouse)

(Businesses)

On 01-03-2023

User Experience - Customer Happiness Department

Start Service	Title: Council of Customers for Issuance of a Private Medical Facility License (Warehouse)
	Date: 01-03-2023
	Customer Category: Businesses
	Service: Issuance of a Private Medical Facility License (Warehouse)





Scheduling a meeting with customers based on the customer communication plan.

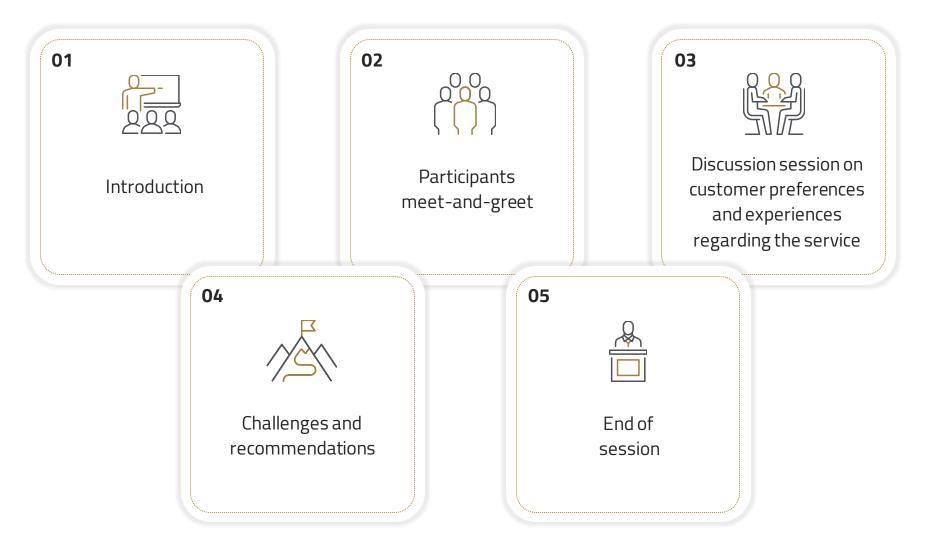
Selection of customers by the service owners.

Sending a formal invitation to participants and internal partners.

Meeting with customers, addressing their requirements, and recording their recommendations along with those of the leadership.

Gathering customer insights in the inventory record and monitoring the application follow-up.

Agenda





Opinions, Recommendations and Suggestions

Add detailed written criteria for application to avoid

service delays or refusal.

Add a 101 tutorial to simplify the complexity of the new system.

Amend the service card on the website to solve the difficulty in accessing the requirements and information.