



وزارة الصحة ووقاية المجتمع
MINISTRY OF HEALTH & PREVENTION

مجالس
المتفاعلين
CUSTOMER
COUNCILS

Council of Customers for Health Professional Evaluation

(New Graduates)

On 10-05-2023

Start Service

Title: Council of Customers for Health Professional Evaluation – New Graduates

Date: 10-05-2023

Customer Category: Individuals

Service: Health Professional Evaluation – New Graduates



Steps and Procedures

01

Scheduling a meeting with the Evaluation Department based on the customer communication plan.

02

Selection of customers by communicating with universities to nominate students.

03

Sending a formal invitation to participants, internal partners, and concerned parties.

04

Meeting with customers, addressing their requirements, and recording their recommendations along with those of the leadership.

05

Gathering customer insights in the inventory record and monitoring the application follow-up.

Agenda

01



Introduction

02



Participants
meet-and-greet

03



Discussion session on
customer preferences
and experiences
regarding the service

04



Challenges and
recommendations

05



End of
session



Opinions, Recommendations and Suggestions

Clarify details regarding the application form on the system, the Dataflow requirements, and the list of specializations, in order to provide applicants with a better understanding and to avoid any confusion when choosing specializations.

Inform the concerned universities of the need to educate students about the Professional Qualification Requirement (PQR) and encourage them to host lectures or workshops on how to prepare a medical professional resume and raise their awareness about all graduation requirements and necessary licenses.

Universities are required to provide a special guide on the procedures of health research.

Not all residency programs are accredited by the Accreditation Council for Undergraduate Medical Education and Postgraduate Studies. The licensing team must approve the accreditation to submit it to the Emirates Board and the Center for Training and Professional Development.

Glimpses from the Customer Council

