



وزارة الصحة ووقاية المجتمع
MINISTRY OF HEALTH & PREVENTION

مجالس
المتفاعلين
CUSTOMER
COUNCILS

Customer Council for Licensing of a Visiting Doctor

(Businesses)

Date: 05/03/2024

Brief

Subject: Customer Council for Licensing of a Visiting Doctor

Date: 05/03/2024

Audience: Businesses

Service: Customer Council for Licensing of a Visiting Doctor



Steps and Procedures

01

A meeting with customers is scheduled as per the customer communication plan.

02

Customers are selected by the service owners.

03

A formal invitation is sent to the participants and internal partners

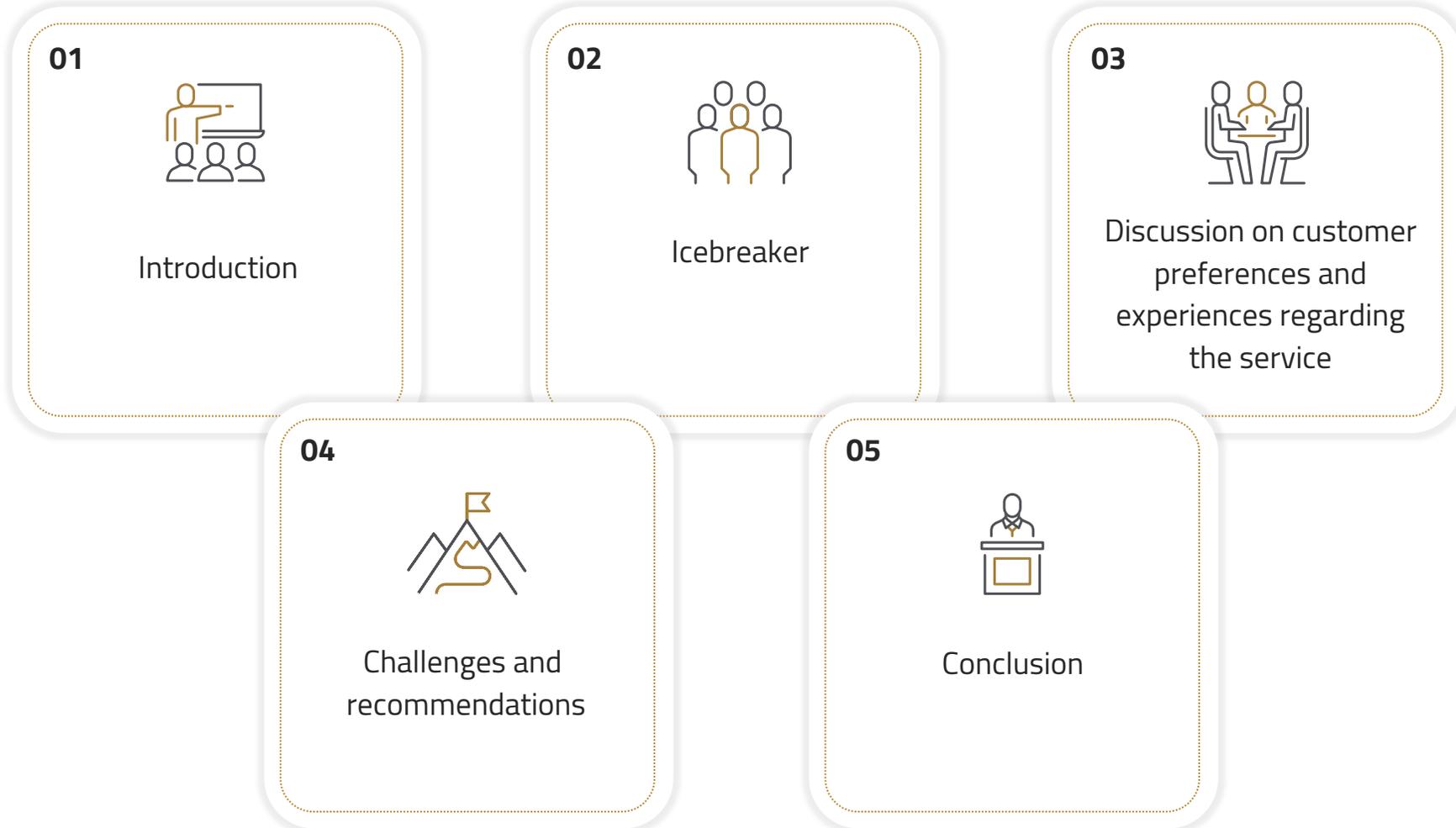
04

A meeting is conducted with the customers to address their requirements and document their recommendations

05

Customer insights are recorded in the feedback register and the implementation is monitored

Agenda





Opinions, Recommendations and Suggestions

Customers prefer to add a feature for issuing an immediate license.

Renewing License of a Visiting Doctor: Every time the doctor license is renewed, the license number is changed automatically. Customers prefer to use a unified and permanent license number.

A proposal to add 'display status' feature in colors. For example: the green color refers to 'The operation completed successfully', and the red color refers to 'The transaction was rejected' and so on.



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شكراً لمشاركتكم في الجلسة
Thank you for participating in the session