

# Health Card Registration User Guide

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## Entry to the system

The Ministry of Health and prevention can be accessed through the following link:

<https://smartform.mohap.gov.ae/MOHOnlinePortal>

Navigate to The Ministry of Health and prevention System

In the beginning when moving to the site of the Ministry of Health and prevention, The home page is displayed Through which the user can access the system, It also allows the new user to register in the system By clicking on the **Register Typing Center / Company** button, you can also change the language by clicking on the Arabic, as shown in Figure (1).

  
**Ministry of Health And  
Prevention**

UserName  
  
 Password  
  
  
 Remember    [Forgot Password](#)  
  
  
عربي [Inquiry](#)


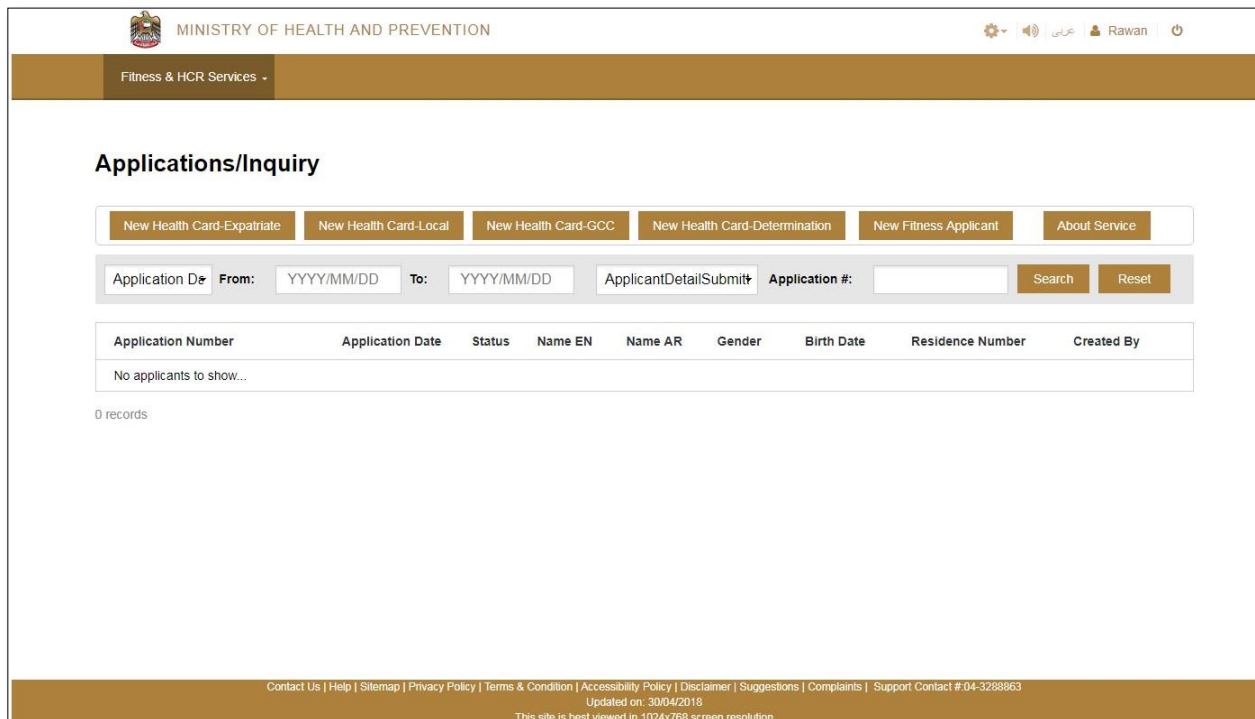
[Contact Us](#) | [Help](#) | [Sitemap](#) | [Privacy Policy](#) | [Terms & Condition](#) | [Accessibility Policy](#) | [Disclaimer](#) | [Suggestions](#) | [Complaints](#) | Support Contact # 04-3288863  
 Updated on: 30/04/2018  
 This site is best viewed in 1024x768 screen resolution  
 Supported Browsers   
 Powered By Smartcube © 2018 all rights reserved

Figure (1) Login Page

## Log in

Logging into the ministry of health and prevention system requires entering your username and password and clicking on the **Login** button as shown in Figure (1). At first when logging into the Ministry of Health and Prevention system there are one section in the frame as shown in Figure (2), namely:

1. Fitness & HCR Services.



The screenshot displays the 'Applications/Inquiry' page of the Ministry of Health and Prevention. The page features a navigation bar with the ministry's name and logo, and a sub-menu for 'Fitness & HCR Services'. Below the navigation, there are several buttons for different services: 'New Health Card-Expatriate', 'New Health Card-Local', 'New Health Card-GCC', 'New Health Card-Defermination', 'New Fitness Applicant', and 'About Service'. A search form is present with fields for 'Application Date' (From and To), 'ApplicantDetailSubmit', and 'Application #', along with 'Search' and 'Reset' buttons. Below the search form is a table with columns for 'Application Number', 'Application Date', 'Status', 'Name EN', 'Name AR', 'Gender', 'Birth Date', 'Residence Number', and 'Created By'. The table currently shows 'No applicants to show...' and '0 records'. The footer contains contact information and a note about screen resolution.

Figure (2) Main page

## Fitness & HCR Services

The list of fitness services consists of two operations. The first operation is **New Fitness & HCR Application**; the second operation is **Rejected Fitness Applications**. As shown in figure (3).

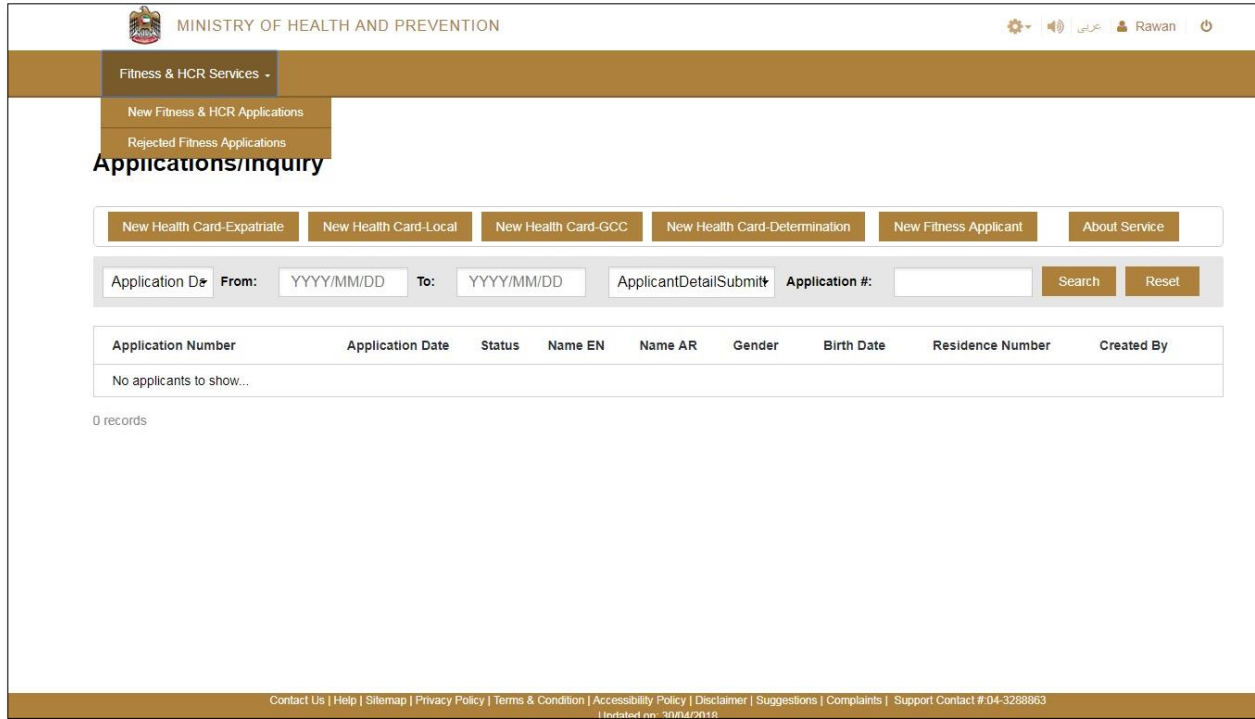


Figure (3) Fitness services list

## New Fitness & HCR Applications

The New Fitness & HCR Applications is selected from the fitness &HCR services list's that you will be redirected to applications/inquire page. The page consists of four parts. The first part is adding new fitness applicant and new health cards; second part is a search, third is Table of applications, the fourth is operation. As shown in Figure (4).

**Applications/Inquiry** Add new health cards Search

New Health Card-Expatriate New Health Card-Local New Health Card-GCC New Health Card-Determination New Fitness Applicant About Service

Application Date From: 2018-07-01 To: 2018-07-18 Status Application #: Search Reset

Application Number	Application Date	Status	Name EN	Name AR	Gender	Birth Date	Residence Number	Created By
H0100087006H7I	2018-07-17 12:36:41	ApplicantPaymentInitiated	samer riyad hussien abdelkareem	سامر رياض حسين عبدالكريم	Male	2000-07-10		Rawan20
H0200087006F7I	2018-07-15 10:00:31	ApplicantPaymentCompleted	talal riyad hussien abdelkareem	طلال رياض حسين عبدالكريم	Male	1990-07-10	595555958	Rawan20
H0200087002F7I	2018-07-15 09:35:28	ApplicantDetailSubmitted	ota riyad hussein abdelkareem	علا رياض حسين عبدالكريم	Female	2000-07-16	8544585	Rawan20
H0100087001F7I	2018-07-15 09:32:01	ApplicantHealthCardIssued	abeer riyad hussein abdelkareem	عبير رياض حسين عبدالكريم	Female	2008-07-12		Rawan20
H0200087007C7I	2018-07-11 16:22:22			خالدة رياض حسين عبدالكريم	Female	1991-01-29	62548445	Rawan20
H0200087003C7I	2018-07-12 12:43:01	ApplicantPaymentInitiated	dalal riyad hussien abdelkareem	دلال رياض حسين عبدالكريم	Female	1991-01-29	6595584787	Rawan20
H0500087003C7I	2018-07-12 12:14:54	ApplicantPaymentInitiated	rana riyad hussien abdelkareem	رنا رياض حسين عبدالكريم	Female	2006-07-03		Rawan20

Table of applications Operation

Figure (4) new fitness application (applications/inquiry)

## Search for health cards

Select the application date or birth date from list and insert (from, to) or application number and click on the search button. To clear the data entered in the search field, press the reset button. As is in the following form

Application Date From : 2018-03-02 To : 2018-03-27 Application Number : Search Reset

## New Health Card

In page new fitness and HCR applications allows the user to add a health card that consists of four types:

- ❖ New Health Card – Expatriate.
- ❖ New Health Card – Local.
- ❖ New Health Card – GCC.
- ❖ New Health Card – People of Determination.

The health card type is selected by clicking the button **New Health Card – Expatriate**, **New Health Card – Local**, **New Health Card – GCC** or **New Health Card – People of Determination**. As shown in Figure (5).

Figure (5) choose a health card type

You will be taken to a new health card page which consists of three forms; First Form **sponsor**, Second Form **applicant** and the third form is **Visa/Residence Details**, we will start filling out the **sponsor** form, as shown in Figure (6).

Figure (6) Sponsor \ Address (health card)

The sponsor / sponsor form consists of a set of fields; the first field is the application type. This field includes two options: the first is **new** and the second option is **renew** chosen for an expired health card.



To register a new health card, Sponsor's name Arabic Sponsor's name will be selected if **other sponsor** option is selected A new field will appear other **Sponsor name Arabic** Please enter only letters in Arabic, as shown in Figure (7).

MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services -

### Health Card - Expatriate

Application Type \* Applicant Type EIDA/Health Number Search

**Sponsor \ Address**

Sponsor (Arabic) كليل الآخر

Other Sponsor (Arabic) \*

Home Phone No 02

Emirate \* Emirate

Street

Building/House Name

PO Box

Work Phone No 02

City \* City

Address

Figure (7) Sponsor \ Address (other sponsor)

If the sponsor's name is chosen, the selected sponsor's data will be retrieved and all required fields will be entered, as shown in Figure (8).

MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services -

### Health Card - Expatriate

Application Type \* New EIDA/Health Number Search

**Sponsor \ Address**

Sponsor (Arabic) المكعب الذكي 2020

Home Phone No 02

Emirate \* Sharjah

Street

Building/House Name

PO Box 5566

Work Phone No 02 5558895

City \* Sharjah

Address type test

Figure (8) sponsor details (health card)

The second form is the applicant. This form consists of two forms; the first form is the **Health Center Information**, the second form the **Person Details**, to enter the applicant's data are done in two ways; the first method is to **read the identity** so that the person's identity is automatically requested to read the UAE ID, Click the Read from EIDA button, so that the person's data is read and entered automatically.

The second way is a **manual entry**. The data must be entered for the required fields, as shown in Figure (9).

Figure (9) applicant form (health card)

We will start by filling out the **Health Center Information** form. The PMD center information form consists of three fields; the first field is Area Health Center, the second is the Health Center and the third is Audit Center. All fields must be entered.

In the **Expatriate** health card, the **visa / residence details** form consists of a set of fields:

- The first field is the **EIDA type**. The EIDA type, which consists of two options. The first option is the **EIDA application**. The second option is the **EIDA**. If the EIDA application is chosen, the fourth field name will automatically change to the **EIDA application number**, if EDIA is chosen fourth field name will automatically change to the **EIDA No**. The data is specific for each identity type.
- The third **visa type** consists of two options; the first option is the **work permit and residence**. If this option is selected, the person is not a resident of the UAE.
- The fourth field is the **unified number**.
- The fifth field is the **Permit / Residence No**.
- The sixth field is **Residence issue date**.
- The seventh field is **Residence expiry date**.
- The eighth field is **Passport number**.
- The ninth field is **passport issue date**.
- The tenth field is **passport expiry date**.

- The eleventh field is **profession**.
- The twelfth field is **Birth Quid No**.
- The thirteenth field is **Quid Date**.

After data entry is done, click the **Save** button. To cancel, click the **Cancel** button, as shown in Figure (10).

The screenshot shows a web form titled 'MINISTRY OF HEALTH AND PREVENTION' with a sub-header 'Fitness & HCR Services'. The form is for an expatriate applicant and contains the following fields:

- Name AR\***: روان رياض حسين عبدالكريم (Rawan Riyadh Hussien Abdalkareem)
- Birth Date\***: 1991-01-29
- Applicant Mobile No\***: 050 5844403
- Nationality\***: Jordan
- Name EN\***: rawan riyad hussien abdalkareem
- Gender\***: Female
- Applicant Email Address\***: rawan@smartcub.co

The 'Visa/Residence Details' section includes:

- EIDA Type**: Eida
- Visa Type\***: Visa Type
- Permit/Residence No\***: 545845
- Residence Expiry Date**: 2019/07/01
- Passport Issue Date\***: 2013-07-11
- Profession\***: QUALITY ENGINEER
- Quid Date**: 2018-07-01
- EIDA No\***: 784199351060852
- Unified Number\***: 51454
- Residence Issue Date**: 2018/07/01
- Passport Number\***: 51455654
- Passport Expiry Date\***: 2018/07/16
- Birth Quid No**: 8896

At the bottom of the form, there are 'Cancel' and 'Save' buttons. The footer contains contact information and a copyright notice for Smartcub.

Figure (10) applicant details (Expatriate)

**Note 1:** If the person is less than ten years old, the data must be entered in these fields, the Birth Quid No and the Quid Date.

**Note 2:** If the "Other" type is selected for this selection special cases and the decision will be taken by HCR to accept or reject, the user will have two fields, the documentation type and the documentation number.

In the **Local** health card, the **visa / residence details** form consists of a set of fields:

- The first field is the **EIDA type**. The EIDA type, which consists of two options. The first option is the **EIDA application**. The second option is the **EIDA**. If the EIDA application is chosen, the fourth field name will automatically change to the **EIDA application number**, if EDIA is chosen fourth field name will automatically change to the **EIDA No**. The data is specific for each identity type.
- The third field is the **unified number**.
- The fourth field is **Passport number**.
- The fifth field is **passport expiry date**.

- The sixth field is **profession**.
- The seventh field is **Birth Quid No**.
- The eighth field is **Quid Date**.
- The ninth field is **Family No**.
- The tenth field is **Town No**.
- The eleventh field is **Khalset Al Quid**.
- The twelfth field is **Relation with the Local**.
- The thirteenth field is **Local Name**.

After data entry is done, click the **Save** button. To cancel, click the **Cancel** button, as shown in Figure (11).

The screenshot shows the 'Person Details' and 'Visa/Residence Details' forms. The 'Person Details' section includes fields for Name AR (روان رياض حسين عبدالكريم), Birth Date (1991-01-29), Applicant Mobile No (050 5844403), Nationality (Jordan), Name EN (rawan riyad hussien abdalkareem), Gender (Female), and Applicant Email Address (rawan@smartcub.co). The 'Visa/Residence Details' section includes fields for EIDA Type (Eida), EIDA No (784199351060852), Unified Number (51454), Passport Number (51455654), Passport Expiry Date (2018-07-01), Profession (QUALITY ENGINEER), Birth Quid No (8896), Quid Date (2018-07-01), Family No (5454), Town No (55565), Khalset Al Quid (58545), Relation with the Local (mother), and Local Name (sara). There are 'Cancel' and 'Save' buttons at the bottom of the form.

Figure (11) applicant details (Local)

**Note 1:** If the person is less than ten years old, the data must be entered in these fields, the Birth Quid No and the Quid Date.

**Note 2:** In the case of choosing the "self" Relation with the Local field, the name of Local Name will be hidden

**Note 3:** If the "Other" type is selected for this selection special cases and the decision will be taken by HCR to accept or reject, the user will have two fields, the documentation type and the documentation number.

In the GCC health card, the **visa / residence details** form consists of a set of fields:

- The first field is the **EIDA type**. The EIDA type, which consists of two options. The first option is the **EIDA application**. The second option is the **EIDA**. If the EIDA application is chosen, the fourth field name will automatically change to the **EIDA application number**, if EDIA is chosen fourth field name will automatically change to the **EIDA No**. The data is specific for each identity type.
- The third field is the **Permit/Residence No**.
- The fourth field is the **unified number**.
- The fifth field is **Passport number**.
- The sixth field is **passport issue date**.
- The seventh field is **passport expiry date**.
- The eighth field is **profession**.
- The ninth field is **Birth Quid No**.
- The tenth field is **Quid Date**.
- The eleventh field is **Relation with GCC**.
- The twelfth field is **GCC Name**.
- The thirteenth field is **GCC Nationality**.
- The fourteenth field is **GCC passport no**.

After data entry is done, click the **Save** button. To cancel, click the **Cancel** button, as shown in Figure (12).

The screenshot shows a web form for entering applicant details. The form is divided into two main sections: 'Person Details' and 'Visa/Residence Details'. The 'Person Details' section includes fields for Name AR (روان رياض حسين عبدالكريم), Birth Date (1991-01-29), Applicant Mobile No (050 5844403), Nationality (Jordan), Name EN (rawan riyad hussien abdalkareem), Gender (Female), and Applicant Email Address (rawan@smartcub.co). The 'Visa/Residence Details' section includes fields for EIDA Type (Eida), Permit/Residence No (8587888), Passport Number (51455654), Passport Expiry Date (2018-07-01), Birth Quid No (8896), Relation with GCC (Father), GCC Nationality (GCC Nationality), EIDA No (784199351060852), Unified Number (51454), Passport Issue Date (YYYY/MM/DD), Profession (QUALITY ENGINEER), Quid Date (2018-07-01), GCC Name (riyad), and GCC passport no (5548554584). At the bottom of the form, there are 'Cancel' and 'Save' buttons. The footer of the page contains contact information and a note that the site is best viewed in 1024x768 screen resolution.

Figure (12) applicant details (GCC)

In the **People of Determination** health card, the **visa / residence details** form consists of a set of fields:

- The first field is the **EIDA type**. The EIDA type, which consists of two options. The first option is the **EIDA application**. The second option is the **EIDA**. If the EIDA application is chosen, the fourth field name will automatically change to the **EIDA application number**, if EDIA is chosen fourth field name will automatically change to the **EIDA No**. The data is specific for each identity type.
- The third field is the **unified number**.
- The fourth field is the **Permit/Residence No**.
- The fifth field is **Passport number**.
- The sixth field is **passport issue date**.
- The seventh field is **passport expiry date**.
- The eighth field is **profession**.
- The ninth field is **Birth Quid No**.
- The tenth field is **Quid Date**.
- The eleventh field is **Committee approval no**.
- The twelfth field is **Approval serial No**.

After data entry is done, click the **Save** button. To cancel, click the **Cancel** button, as shown in Figure (13).

MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services

Person Details

Name AR \*

Birth Date \*

Name EN \*

Applicant Mobile No \*

Gender \*

Nationality \*

Applicant Email Address \*

Visa/Residence Details

EIDA Type

EIDA No

Unified Number \*

Permit/Residence No

Passport Number

Passport Issue Date

Passport Expiry Date

Profession \*

Birth Quid No

Quid Date

Committee approval no. \*

Approval serial No \*

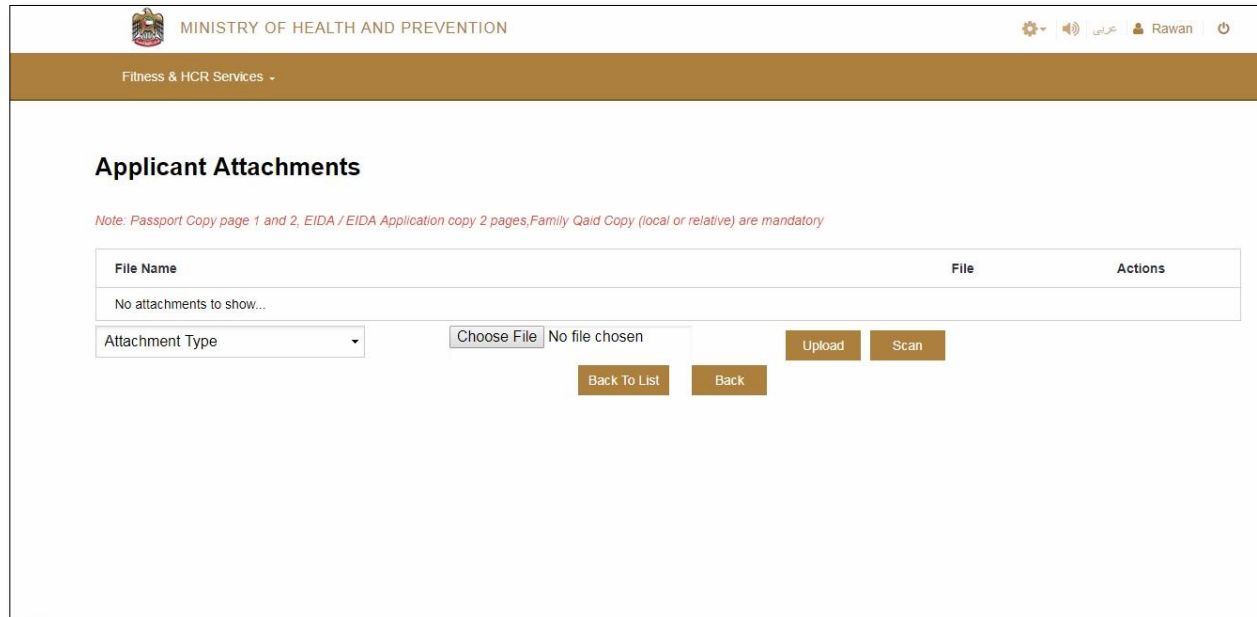
Contact Us | Help | Sitemap | Privacy Policy | Terms & Condition | Accessibility Policy | Disclaimer | Suggestions | Complaints | Support Contact #.04-3288863  
Updated on: 30/04/2018  
This site is best viewed in 1024x768 screen resolution  
Supported Browsers  
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Figure (13) applicant details (People of Determination)

**Note 1:** If the person is less than ten years old, the data must be entered in these fields, the Birth Quid No and the Quid Date.

**Note 2:** If the "Other" type is selected for this selection special cases and the decision will be taken by HCR to accept or reject, the user will have two fields, the documentation type and the documentation number.

After the data entry is done and saved, you will be taken to the applicant attachments page, as shown in Figure (14).



The screenshot displays the 'Applicant Attachments' interface. At the top, it identifies the 'MINISTRY OF HEALTH AND PREVENTION' and the user 'Rawan'. The main heading is 'Applicant Attachments'. A note specifies mandatory document requirements: 'Passport Copy page 1 and 2, EIDA / EIDA Application copy 2 pages, Family Qaid Copy (local or relative) are mandatory'. Below this is a table with columns for 'File Name', 'File', and 'Actions'. The table currently shows 'No attachments to show...'. Underneath the table, there is an 'Attachment Type' dropdown menu, a 'Choose File' button (which shows 'No file chosen'), and 'Upload' and 'Scan' buttons. At the bottom of this section are 'Back To List' and 'Back' buttons.

Figure (14) applicant attachments (health card)

#### Required attachments:

- ✓ Personal photo with white background.
- ✓ Copy of the valid passport page 1.
- ✓ Copy of the valid passport page 2.
- ✓ Visa Entry or Residence. (a health card for Expatriate)
- ✓ EIDA / EIDA Application copy 2 pages.
- ✓ Family Qaid Copy (local or relative). (a health card for Local)
- ✓ Committee Approval (health card for People of Determination).
- ✓ Rent contract.
- ✓ Marriage certificate.
- ✓ Birth certificate.

To enter attachments, select the attachment type from the **attachment type** list, as shown in Figure (15).

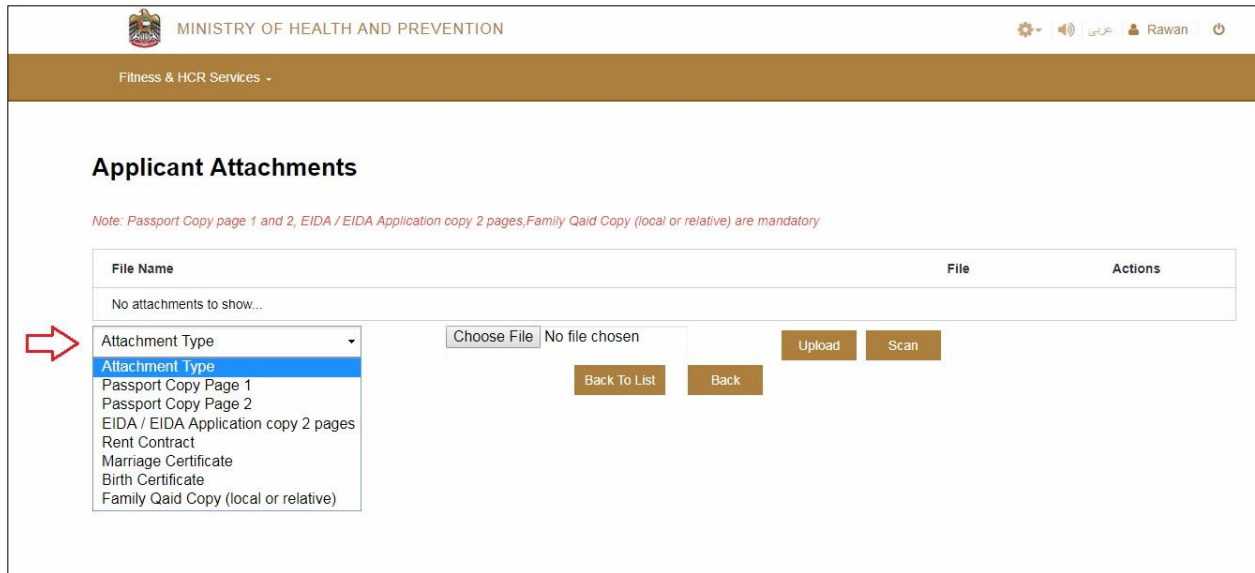


Figure (15) choose the attachments type (health card)

Entry is done in two ways; Method one is **uploading**, Method two is **Scan**; we will start by entering Attachments in **upload** mode. In this case, the user clicks the **Choose File** button, as shown in Figure (16).

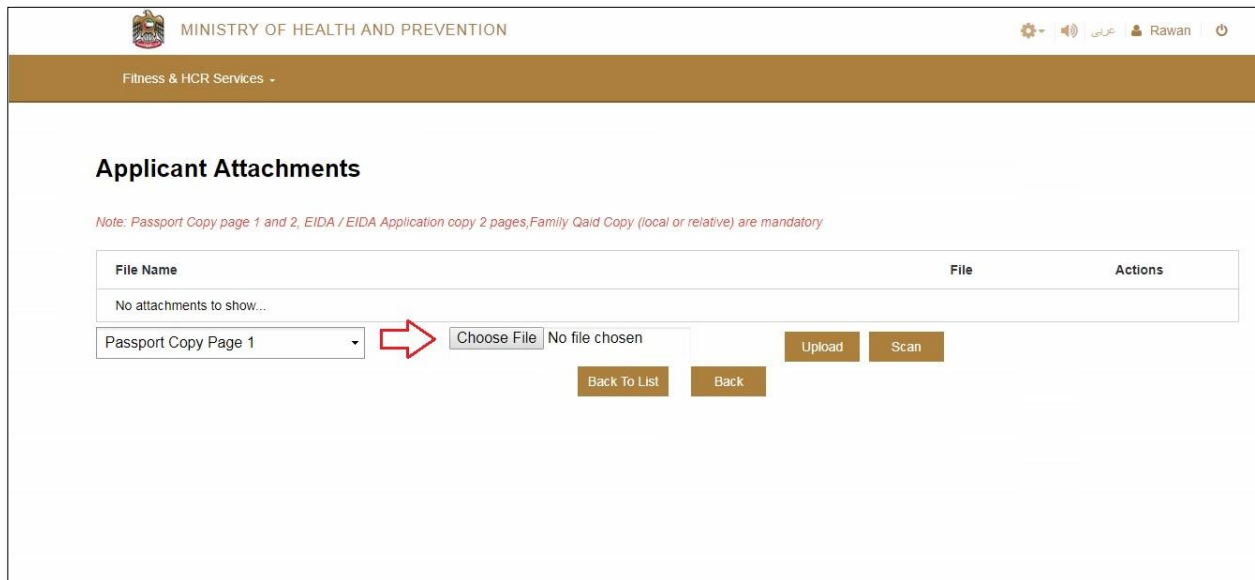


Figure (16) upload file (health card)

Then select the file you want to attach and then press the **Open** button, as shown in Figure (17).



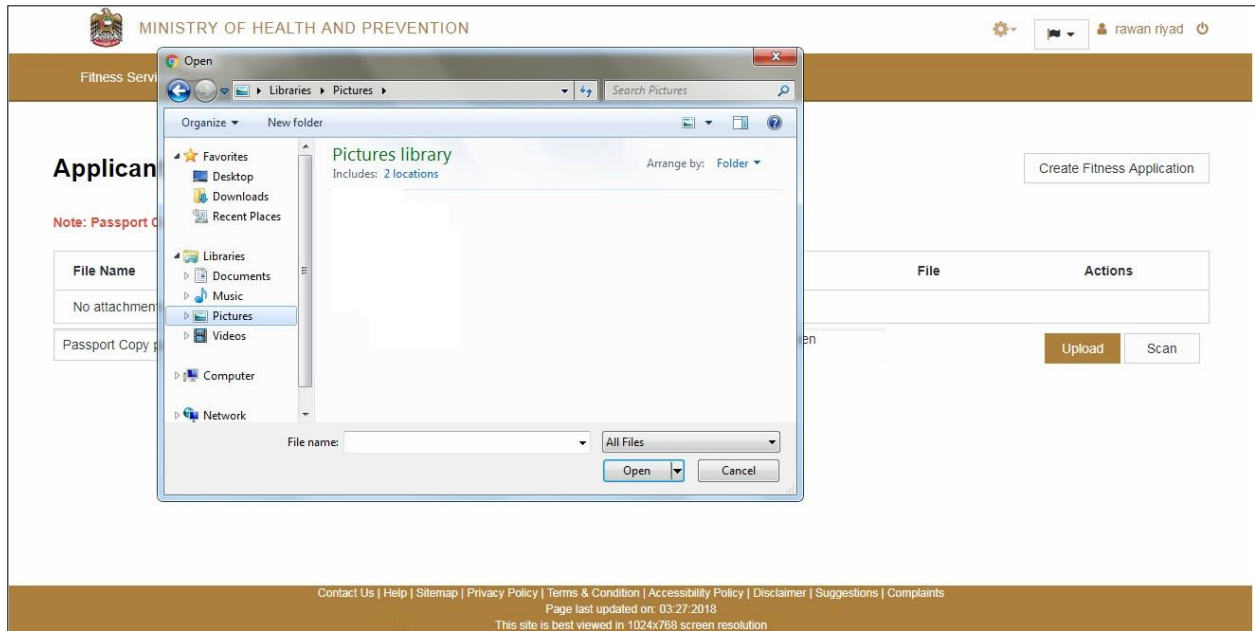


Figure (17) Choose File (health card)

To edit the attachment, click the Choose File button again and choose the file you want.

**Note (1):** When choosing a file, please note that it does not exceed 500 KB.

**Note (2):** When choosing a file, consider that the file format is one of these formats (JPEG / GIF / X-PNG / BMP).

To download the attachment, select the attachment and click on the arrow icon, as shown in Figure (18).

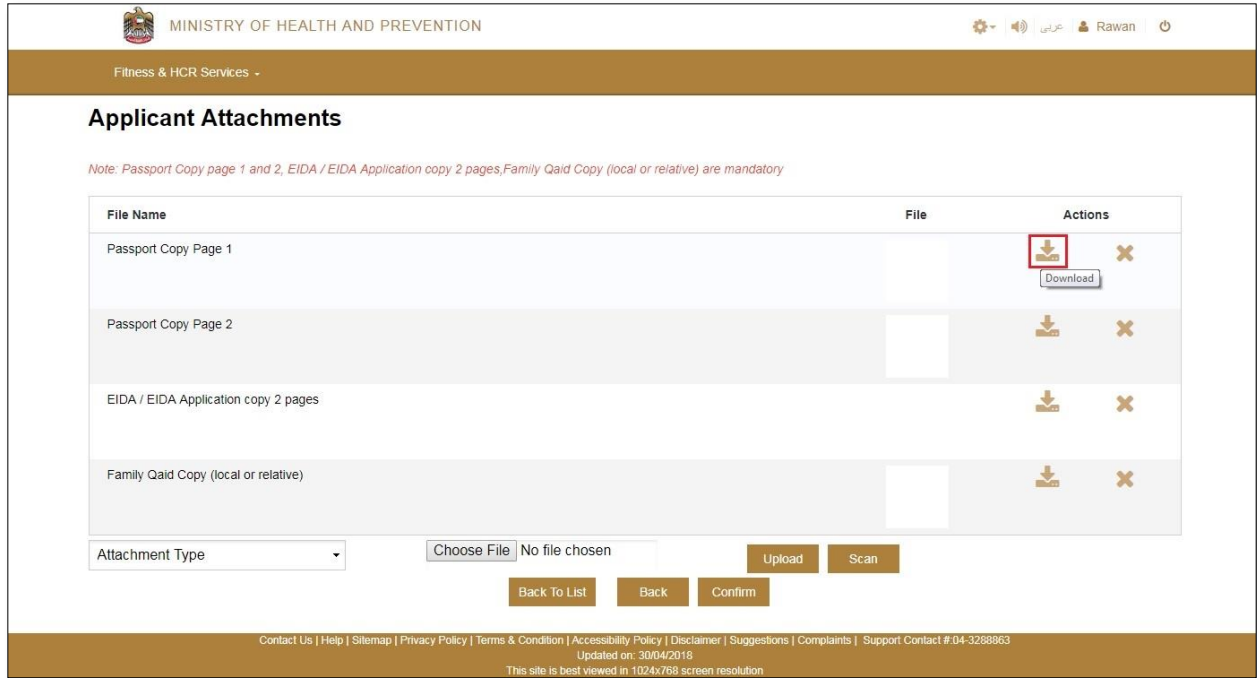


Figure (18) download the attachment (health card)

Delete Attachment Select the attachment and click the delete icon, as shown in Figure (19).

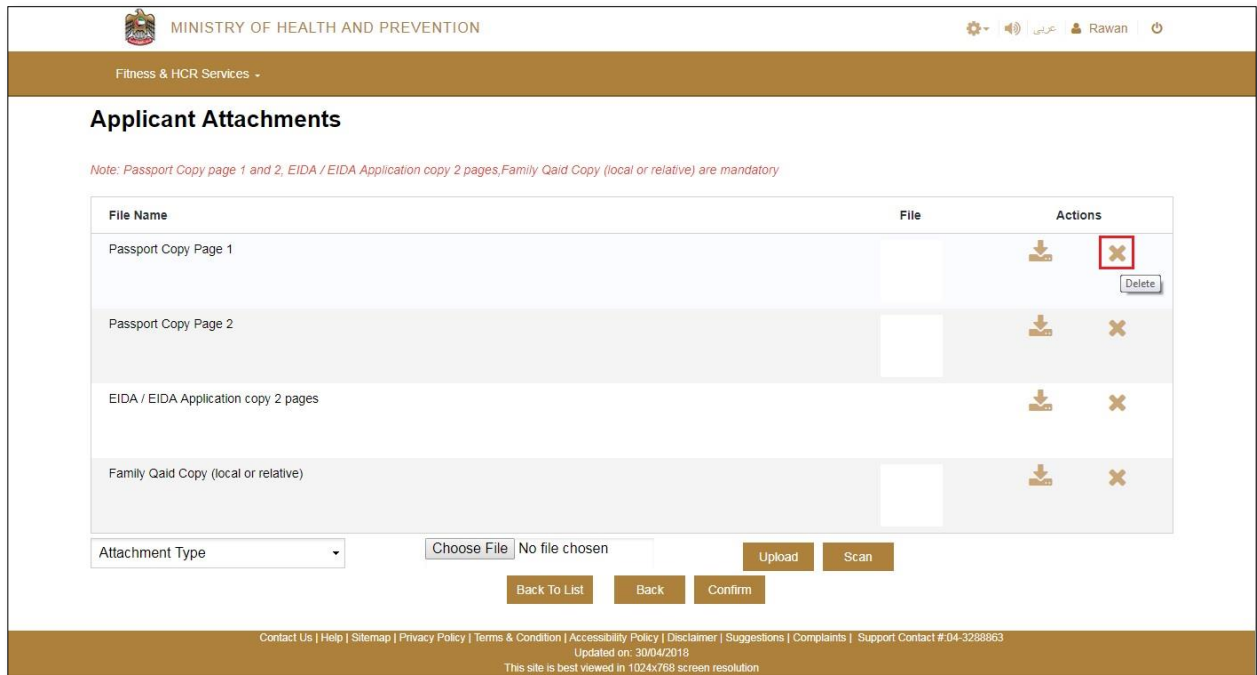


Figure (19) delete the attachments (health card)

To return to the new applicant page, click the **back** button. The user will receive a warning message, "Are you sure you want to return to the list? Please save the data", as shown in (20).

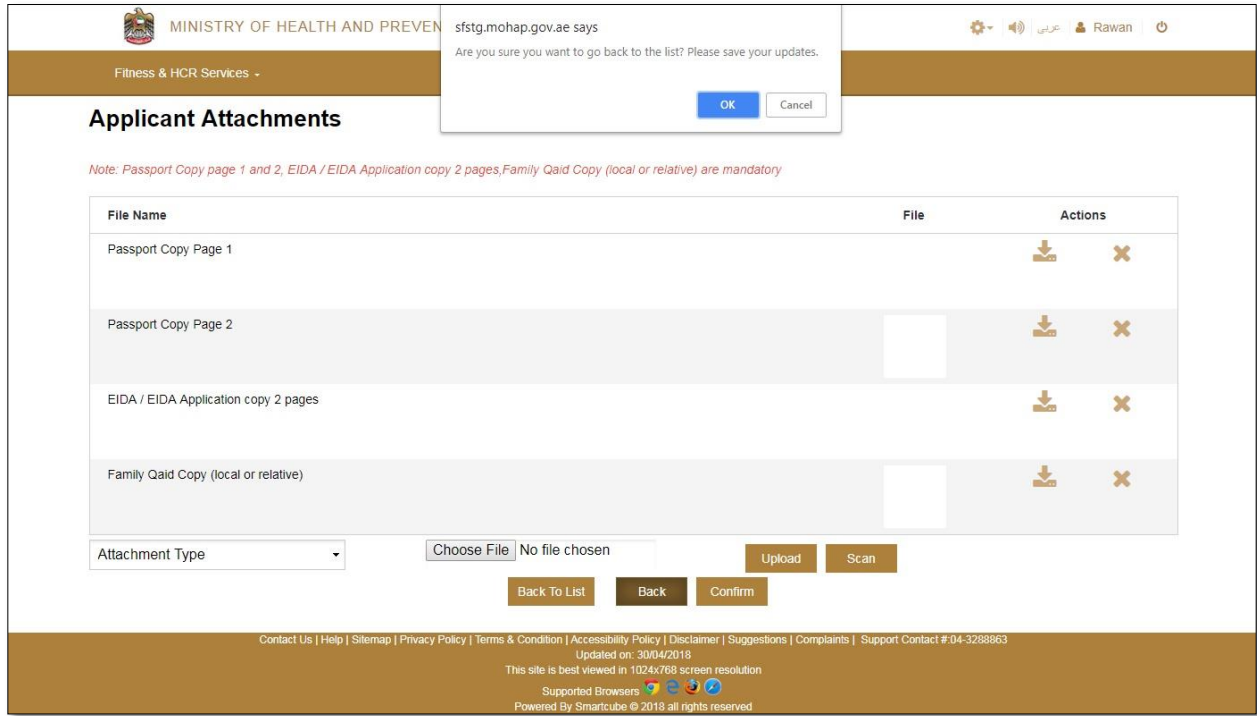


Figure (20) alert message to return to the application page (health card)

To return to the main page, click the **Back to list** button, the user will receive a warning message, "Are you sure you want to return to the list? Please save the data", as shown in (21).

The screenshot shows the Ministry of Health and Prevention website interface. At the top, there is a navigation bar with the logo and the text "MINISTRY OF HEALTH AND PREVENTION". Below this, there is a sub-header "Fitness & HCR Services -". The main content area is titled "Applicant Attachments". A note states: "Note: Passport Copy page 1 and 2, EIDA / EIDA Application copy 2 pages, Family Qaid Copy (local or relative) are mandatory". Below the note is a table with columns "File Name", "File", and "Actions". The table lists four attachments: "Passport Copy Page 1", "Passport Copy Page 2", "EIDA / EIDA Application copy 2 pages", and "Family Qaid Copy (local or relative)". Each row has a download icon and a delete icon. Below the table, there is a form with an "Attachment Type" dropdown, a "Choose File" button, and a "No file chosen" message. There are also "Upload" and "Scan" buttons. At the bottom of the form, there are "Back To List", "Back", and "Confirm" buttons. An alert message box is overlaid on the page, asking "Are you sure you want to go back to the list? Please save your updates." with "OK" and "Cancel" buttons. The footer contains contact information, a sitemap, and a copyright notice for Smartcube.

Figure (21) alert message to return to main page (health card)

After all attachments are attached, **confirm** button will appear as shown in Figure (22).

MINISTRY OF HEALTH AND PREVENTION

Rawan

Fitness & HCR Services -

### Applicant Attachments

*Note: Passport Copy page 1 and 2, EIDA / EIDA Application copy 2 pages, Family Qaid Copy (local or relative) are mandatory*

File Name	File	Actions
Passport Copy Page 1		
Passport Copy Page 2		
EIDA / EIDA Application copy 2 pages		
Family Qaid Copy (local or relative)		

Attachment Type  Choose File No file chosen

Contact Us | Help | Sitemap | Privacy Policy | Terms & Condition | Accessibility Policy | Disclaimer | Suggestions | Complaints | Support Contact # 04-3288863  
 Updated on: 30/04/2018  
 This site is best viewed in 1024x768 screen resolution  
 Supported Browsers   
 Powered By Smartcube © 2018 all rights reserved

Figure (22) confirm (health card)

Click on the **Confirm** button. A review application details will appear, confirming the application details. To return click the **Back** button. After confirming the data, click on **proceed to payment** button, as shown in Figure (23).

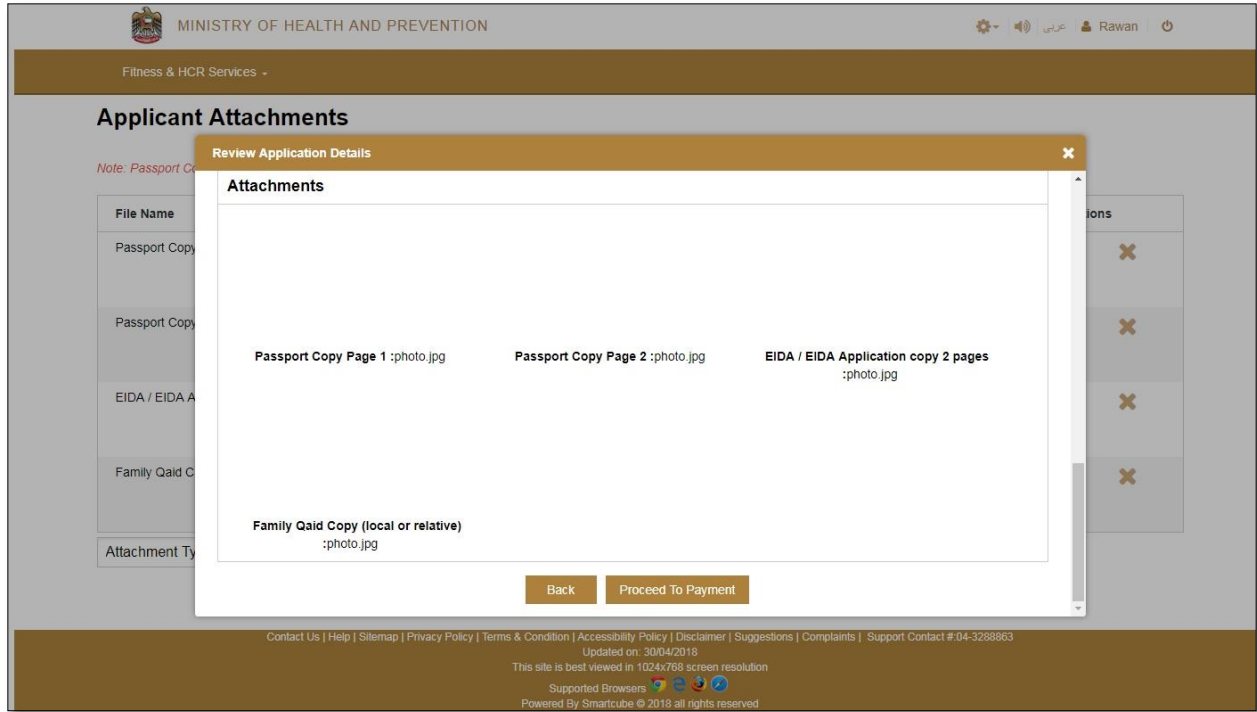


Figure (23) review application details (health card)

You will be taken to the payment page where the payment is confirmed, as shown in Figure (24).

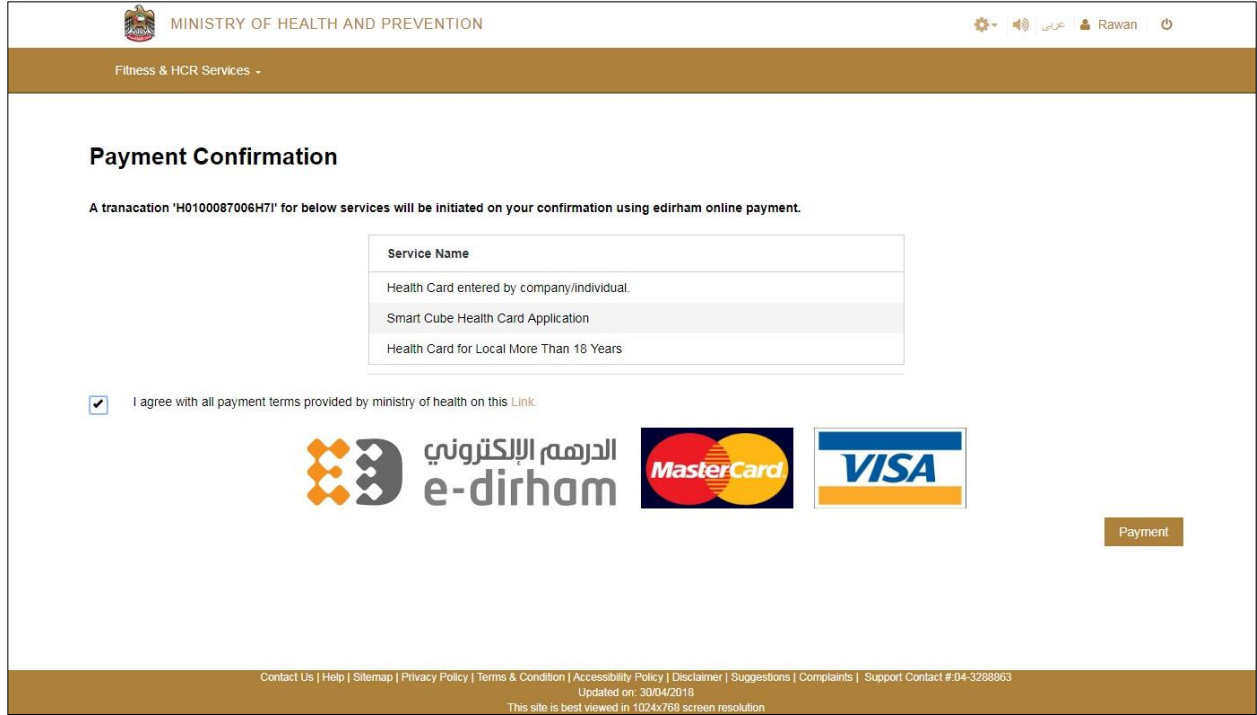


Figure (24) payment confirmation (health card)

Click on the box to approve all payment terms provided by the Ministry of Health. To pay, click the **payment** button as shown in Figure (24). You will be taken to the Payment Methods page. As shown in Figure (25).

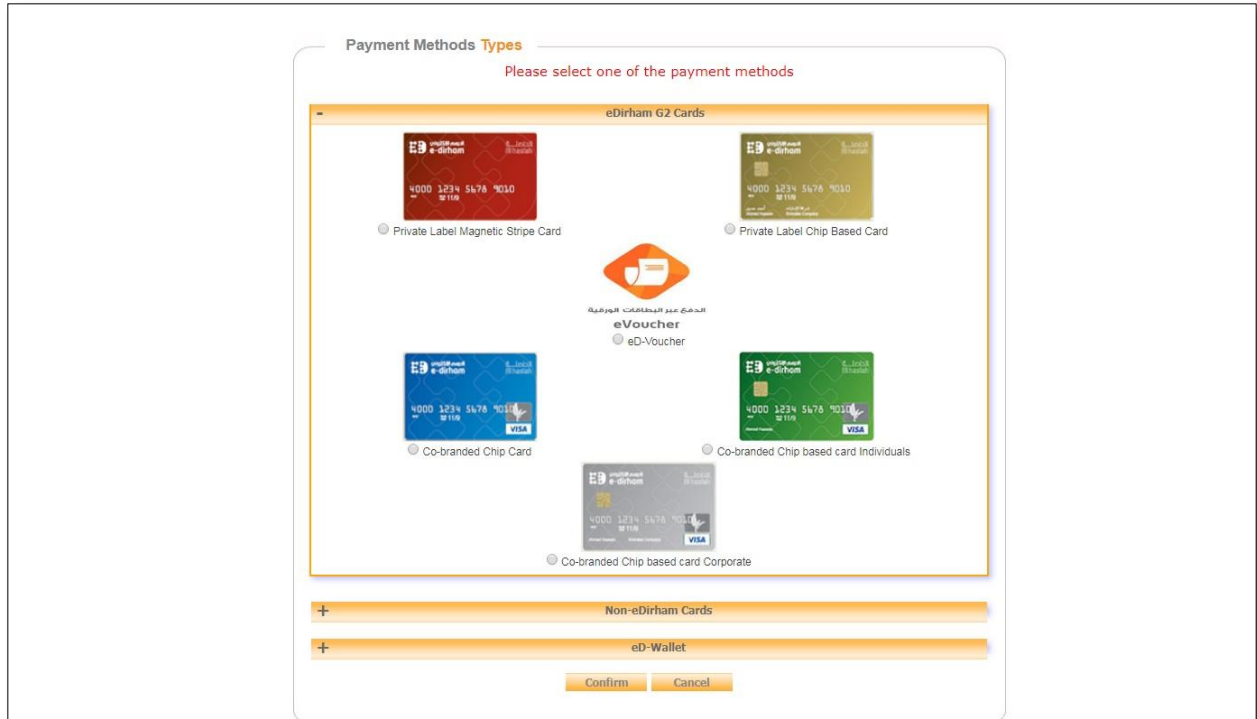


Figure (25) Payment Method Types (health card)

Then choose a payment method that consists of three types; first type **eDirham G2 Cards**, second type **eDirham Cards**, the third type **eD-Wallet**, each one has multiple payment cards. As shown in Figure (25). After selecting the payment card type, click on the **Confirm** button. To cancel the payment, press the **Cancel** button as shown in Figure (25).

**Fees required:**

**For the Local:**

- less than 10 years 25 AED.
- 11-18 years 50 AED.
- 18 years and above 100 AED.

**GCC:**

- less than 10 years 25 AED.
- 11-18 years 50 AED.
- 18 years and above 100 AED.

**For the expatriate:**

- 500 AED.

**People of Determination:**

- 500 AED.

There is an additional charge depending on the type of card used to pay.

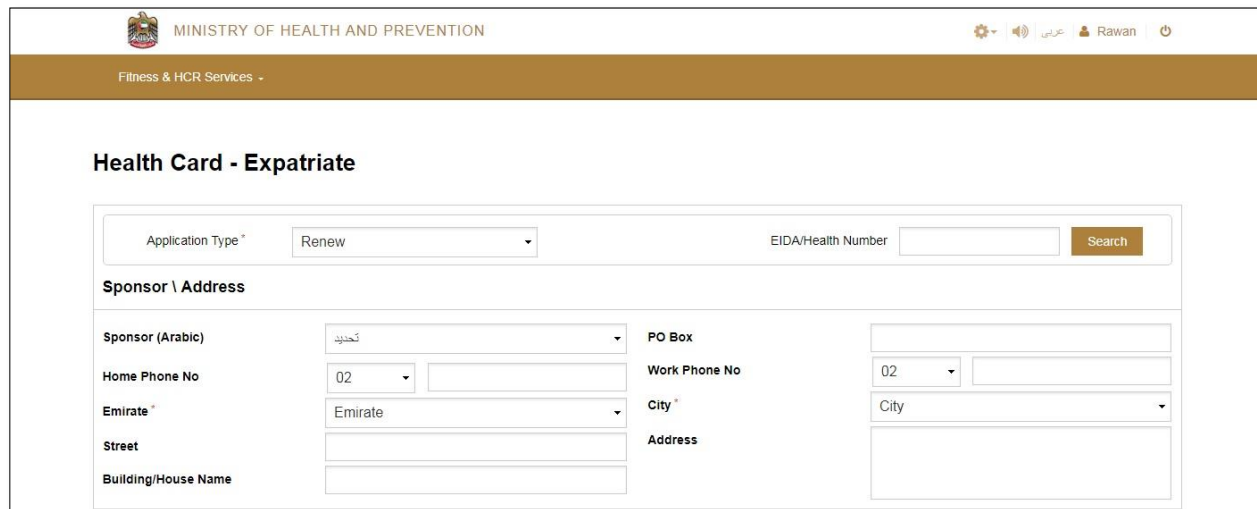


## Renew Health Card

In page new fitness and HCR applications allows the user to renew a health card that consists of four types:

- ❖ New Health Card – Expatriate.
- ❖ New Health Card – Local.
- ❖ New Health Card – GCC.
- ❖ New Health Card – People of Determination.

The health card type is selected by clicking the button **New Health Card – Expatriate**, **New Health Card – Local**, **New Health Card – GCC** or **New Health Card – People of Determination**. As shown in Figure (5). You will be taken to a new health card page which consists of three forms; First Form **sponsor**, Second Form **applicant** and the third form is **Visa/Residence Details**, we will start filling out the **sponsor** form, as shown in Figure (26).



The screenshot shows the 'Health Card - Expatriate' form on the Ministry of Health and Prevention website. The form is titled 'Health Card - Expatriate' and is part of the 'Fitness & HCR Services' section. It includes a search bar for 'EIDA/Health Number' and a dropdown for 'Application Type' set to 'Renew'. Below this is the 'Sponsor \ Address' section, which contains several input fields: 'Sponsor (Arabic)' with a dropdown menu, 'Home Phone No' with a dropdown for '02' and a text field, 'Emirate' with a dropdown menu, 'Street' and 'Building/House Name' as text fields, 'PO Box' as a text field, 'Work Phone No' with a dropdown for '02' and a text field, and 'City' with a dropdown menu. The website header includes the Ministry of Health and Prevention logo and name, along with navigation options for Arabic and Rawan.

Figure (26) Sponsor \ Address renew (health card)

To renew the health card, choose renew. If the card type is for a GCC national or local, the sponsor's form includes a list of two options: the **HCR Expiry Above 2014**. The second option is the **HCR Expiry Below 2014**. As shown in Figure (27).

Figure (27) renew (GCC national or local)

Then enter the EIDA or Health number and then click on **Search**, all the data of the health card application will be retrieved. After the data recovery process, click the **Save** button. To cancel, click the **Cancel** button. After the data is saved, you will be taken to the attachments page. The attachment process was previously explained.

## Edit the Health card application

To modify the request, select the application you want to edit, and then click on the application number. In this case, the application is missing in the attachments or the application has not been confirmed, as shown in Figure (28).

MINISTRY OF HEALTH AND PREVENTION

Fitnes & HCR Services -

### Applications/Inquiry

[New Health Card-Expatriate](#)
[New Health Card-Local](#)
[New Health Card-GCC](#)
[New Health Card-Determination](#)
[New Fitness Applicant](#)
[About Service](#)

Application Date From: 2018-07-01 To: 2018-07-18 ApplicantDetailSubmitted Application #:  Search Reset

Application Number	Application Date	Status	Name EN	Name AR	Gender	Birth Date	Residence Number	Created By
<a href="#">HO200087002F71</a>	2018-07-15 09:35:28	ApplicantDetailSubmitted	ola riyad hussein abdelkareem	علا رياض حسين عبدالكريم	Female	2000-07-16	8544585	Rawan20
<a href="#">HO200087011B71</a>	2018-07-11 16:15:06	ApplicantDetailSubmitted	saef riyad hussien abdelkareem	سيف رياض حسين عبدالكريم	Male	1991-01-29	9856959	Rawan20

2 records

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Figure (28) edit the application (health card)

You will be taken to the Health Card Modification page, which consists of two forms .The first form is the sponsor, the second form is the applicant, the user can modify all the data on the edit page to save the changes, Click on the Save button. To cancel click the Cancel button, to attach attachments Press the Attachments button. As shown in Figure (29).

MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services

**Name AR \***  **Read from EIDA**

**Birth Date \***  **Name EN \***

**Applicant Mobile No \***   **Gender \***

**Nationality \***  **Applicant Email Address \***

**Visa/Residence Details**

**EIDA Type**  **EIDA No \***

**Visa Type \***  **Unified Number \***

**Permit/Residence No \***  **Residence Issue Date \***

**Residence Expiry Date \***  **Passport Number \***

**Passport Issue Date \***  **Passport Expiry Date \***

**Profession \***  **Birth Quid No**

**Quid Date**

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Figure (29) edit health card

If you click on the Attachments button, you will be transferred to the attachments page of the application described above in the attachment process.

## Payment receipt

To view the payment details, select the application in which you want to view the payment details from the application table, and then click on the icon payment receipt in the operation field, as shown in Figure (30).

MINISTRY OF HEALTH AND PREVENTION

Rawan

Fitness & HCR Services -

### Applications/Inquiry

[New Health Card-Expatriate](#)
[New Health Card-Local](#)
[New Health Card-GCC](#)
[New Health Card-Determination](#)
[New Fitness Applicant](#)
[About Service](#)

Application ID# From: 2018-07-01 To: 2018-07-18 Status Application #: Search Reset

Application Number	Application Date	Status	Name EN	Name AR	Gender	Birth Date	Residence Number	Created By
H0100087006H7I	2018-07-17 12:36:41	ApplicantPaymentInitiated	samer riyad hussien abdelkareem	سامر رياض حسين عبدالكريم	Male	2000-07-10		Rawan20
H0200087006F7I	2018-07-15 10:00:31	ApplicantPaymentCompleted	talal riyad hussien abdelkareem	طلال رياض حسين عبدالكريم	Male	1990-07-10	595555958	Rawan20
H0200087002F7I	2018-07-15 09:35:28	ApplicantDetailSubmitted	ola riyad hussein abdelkareem	علا رياض حسين عبدالكريم	Female	2000-07-16	8544585	Rawan20
H0100087001F7I	2018-07-15 09:32:01	ApplicantHealthCardIssued	abeer riyad hussein abdelkareem	عبير رياض حسين عبدالكريم	Female	2008-07-12		Rawan20
H0200087007C7I	2018-07-12 16:22:22	ApplicantPaymentInitiated	khaleda riyad hussien abdelkareem	خالدَة رياض حسين عبدالكريم	Female	1991-01-29	62548445	Rawan20
H0200087003C7I	2018-07-12 12:43:01	ApplicantPaymentInitiated	dalal riyad hussien abdelkareem	دلال رياض حسين عبدالكريم	Female	1991-01-29	6595584787	Rawan20

Figure (30) Payment receipt (health card)

You will open a new page to view the payment details, as shown in Figure (31).

Print

Total: 2 sheets of paper

Print Cancel

Destination: HP Black Printer 100 on...

Pages: All

Copies: 1

Layout: Portrait

Color: Black and white

Print using system dialog... (Ctrl+Shift+P)

7/16/2018 HPaymentReceipt

118 درهم دولة الإمارات العربية المتحدة وزارة الصحة إدارة الطب الوقائي

الإصل رقم: 180000667569

الإصل رقم: 180000667569

المبلغ الاجمالي: 118 درهم

رمز الخدمة	رقم الخدمة الرئيسي	وصف الخدمة
0325	000000	10 حصة الوزارة عن بيع الإستمارة الذكية لطايلت البطاقة المسحوبة عن طريق الأفراد أو الشركات
0323	000000	5 حصة المكتب الذكي عن بيع الإستمارة الذكية لطايلت البطاقة الصحية
0328	000000	100 بطاقة صحية لمواطن عمره أكثر من 18 سنة
0000	000000	3 رسوم الدرهم الإلكتروني

اسم العميل: المكتب الذكي 2020

الإمارة: الشارقة المدينة: الشارقة

https://fdsp.moh.gov.ae/MOHOnlinePortal/HPaymentReceipt.aspx?AppId=007022&mfw%253D&NotLicensedForProduction=

Figure (31) payment detail (health card)

To print the receipt, press the **Print** button, to cancel, click the **cancel** button, as shown in Figure (31).

## Print the Health Card Form

To print the application, select the application you want to print from the application table, and then click the printer image in the operation field, as shown in Figure (61).

MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services -

### Applications/Inquiry

[New Health Card-Expatriate](#)
[New Health Card-Local](#)
[New Health Card-GCC](#)
[New Health Card-Determination](#)
[New Fitness Applicant](#)
[About Service](#)

Application ID: From: 2018-07-01 To: 2018-07-18 Status: [v] Application #: [ ] Search [ ] Reset [ ]

Application Number	Application Date	Status	Name EN	Name AR	Gender	Birth Date	Residence Number	Created By
H0100087006H71	2018-07-17 12:36:41	ApplicantPaymentInitiated	samer riyad hussien abdelkareem	سامر رياض حسين عبدالكريم	Male	2000-07-10		Rawan20 [CC] [Eye]
H0200087006F71	2018-07-15 10:00:31	ApplicantPaymentCompleted	talal riyad hussien abdelkareem	طلال رياض حسين عبدالكريم	Male	1990-07-10	595555958	Rawan20 [Printer] [Eye] Health Card Form
H0200087002F71	2018-07-15 09:35:28	ApplicantDetailSubmitted	ola riyad hussein abdelkareem	علاء رياض حسين عبدالكريم	Female	2000-07-16	8544585	Rawan20 [Eye]
H0100087001F71	2018-07-15 09:32:01	ApplicantHealthCardIssued	abeer riyad hussein abdelkareem	عبيد رياض حسين عبدالكريم	Female	2008-07-12		Rawan20 [Printer] [Eye]
H0200087007C71	2018-07-12 16:22:22	ApplicantPaymentInitiated	khaleda riyad hussien abdelkareem	هداية رياض حسين عبدالكريم	Female	1991-01-29	62548445	Rawan20 [CC] [Eye]
H0200087003C71	2018-07-12 12:43:01	ApplicantPaymentInitiated	dalal riyad hussien abdelkareem	دلال رياض حسين عبدالكريم	Female	1991-01-29	6595584787	Rawan20 [CC] [Eye]
H0500087003C71	2018-07-12 12:14:54	ApplicantPaymentInitiated	rana riyad hussien abdelkareemm	رنا رياض حسين عبدالكريم	Female	2006-07-03		Rawan20 [CC] [Eye]

Figure (32) print the health card form

A new page will be opened to the application, as shown in Figure (33).

MINISTRY OF HEALTH AND PREVENTION

Fitnes & HDR Services -

518 رقم

دولة الامارات العربية المتحدة  
وزارة الصحة  
دارة الرعاية الصحية الأولية

180000687540 الاصل

تمتدح تسجيل صحي قة راقه

الاسم العربي: علاء رياس حسن عبدالكريم  
الاسم الانجليزي: talal riyad hussien abdelkareem

تاريخ الميلاد: 1990-07-10  
الجنس: ذكر  
رقم الجواز: 968824  
تاريخ انتهاء الجواز: 2020-07-30

رقم الهوية: 787545646461351681  
رقم طلب الهوية: 45847  
رقم الوحدة: 2890071040100008

رقم الصحي: 050884403  
رقم هاتف المنزل: 050884403  
البريد الإلكتروني: rawan@smarcube.co

رقم قيد الميلاد: 2020  
تاريخ قيد الميلاد: 2020-07-30  
تاريخ انتهاء الإقامة: 2020  
رقم التصريح الإقامة: 2020

بيانات التفصيل

بيانات خاصة بطلب القمص

بيانات التفصيل

اسم العميل: 2020  
العنوان: 02  
رقم هاتف المنزل: 02  
الشارع: 02  
المنطقة: 02  
البلدية: 02  
الإمارة: 02

Print Back Print Payment

Figure (33) health card form

To return to the application page, click the **back** button. To print a disease-free certificate request, click the **print** button. As shown in Figure (33). When you click Print, the print screen will appear, as shown in Figure (34).

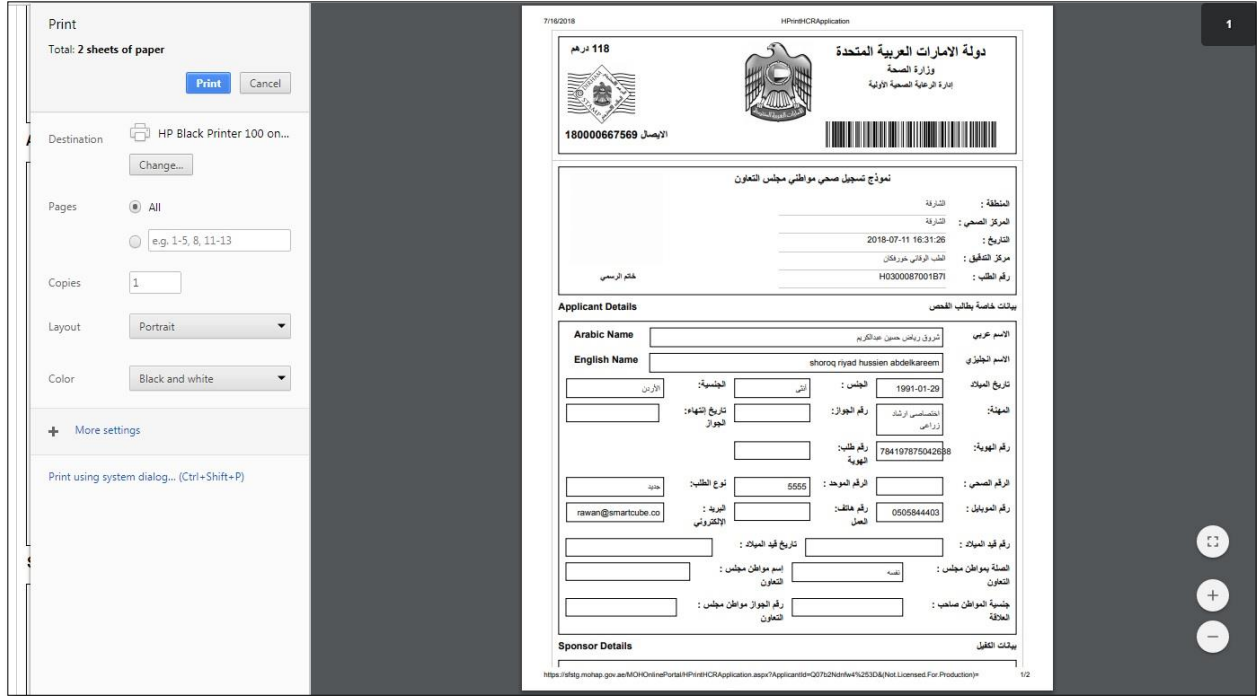


Figure (34) print screen health card form

Then click the **print** button to print. To cancel, press the **cancel** button, as shown in Figure (34). To print the receipt, press the **Print Payment** button, as shown in Figure (33). You will be taken to the electronic payment page.

## Payment (health card)

For pay the application, select the application you want to pay from the application table, and then click on payment icon in the operation field, as shown in Figure (35).



MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services

### Applications/Inquiry

[New Health Card-Expatriate](#)
[New Health Card-Local](#)
[New Health Card-GCC](#)
[New Health Card-Determination](#)
[New Fitness Applicant](#)
[About Service](#)

Application ID: From: 2018-07-01 To: 2018-07-18 Status: Application #: Search Reset










Application Number	Application Date	Status	Name EN	Name AR	Gender	Birth Date	Residence Number	Created By
H0100087006H7I	2018-07-17 12:36:41	ApplicantPaymentInitiated	samer riyad hussien abdelkareem	سامر رياض حسين عبدالكريم	Male	2000-07-10		Rawan20 
H0200087006F7I	2018-07-15 10:00:31	ApplicantPaymentCompleted	talal riyad hussien abdelkareem	طلال رياض حسين عبدالكريم	Male	1990-07-10	595555958	Rawan20 
H0200087002F7I	2018-07-15 09:35:28	ApplicantDetailSubmitted	ola riyad hussein abdelkareem	علاء رياض حسين عبدالكريم	Female	2000-07-16	8544585	Rawan20 
H0100087001F7I	2018-07-15 09:32:01	ApplicantHealthCardIssued	abeer riyad hussein abdelkareem	عبيد رياض حسين عبدالكريم	Female	2008-07-12		Rawan20  
H0200087007C7I	2018-07-12 16:22:22	ApplicantPaymentInitiated	khaleda riyad hussien abdelkareem	خالدَة رياض حسين عبدالكريم	Female	1991-01-29	62548445	Rawan20  
H0200087003C7I	2018-07-12 12:43:01	ApplicantPaymentInitiated	dalal riyad hussien abdelkareem	دلّال رياض حسين عبدالكريم	Female	1991-01-29	6595584787	Rawan20  

Figure (35) payment the health card application

You will be taken to the payment page that the payment is confirmed as shown in Figure (36).

MINISTRY OF HEALTH AND PREVENTION




Fitness & HCR Services

### Payment Confirmation

A transaction 'H0100087006H7I' for below services will be initiated on your confirmation using edirham online payment.

Service Name
Health Card entered by company/individual.
Smart Cube Health Card Application
Health Card for Local More Than 18 Years

I agree with all payment terms provided by ministry of health on this [Link](#).

Payment

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Figure (36) payment confirmation (health card)

A message will be sent to your e-mail and to your mobile number in case of payment, acceptance or rejection of the application.

## Rejected applications (Health cards)

The rejected application is selected from the **Fitness & HCR Services** list's that you will be redirected to rejected application page. The page consists of two parts. The first part is search; second part is Table of rejected applications. As shown in Figure (37).

MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services

Rejected Applications

Search

Application Date From : 2018-07-01 To : 2018-07-18 Application Number : Search Reset

Application Number	Application Date	Name EN	Name AR	Gender	Birth Date	Residence Number	Created By
H010002E002A7I	2018-07-10 16:49:21	updated data	معاملة تحديث من الاستقبال	Male	2008-07-10		testc
H0500087019A7I	2018-07-10 16:38:16	wijdan riyad hussien abdelkareemm	وجدان رياض حسين عبدالكريم	Female	1999-07-04		Rawan20
H030008700697I	2018-07-09 12:56:32	abed riyad hussien abdelkareem	عبد رياض حسين عبدالكريم	Male	2007-07-09		Rawan20

3 records

Table of rejected applications

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Figure (37) rejected applications (health card)

## Search for health card applications (rejected applications)

Select the application date or birth date from list and insert (from, to) or application number and click on the search button. To clear the data entered in the search field, press the reset button. As is in the following form.

Application Date From : YYYY-MM-DD To : YYYY-MM-DD Application Number : Search Reset

After the search is done on the rejected application, the records will appear in the table, as shown in Figure (38).

MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services

### Rejected Applications

Application Date From : 2018-07-01 To : 2018-07-18 Application Number : H0500087019A7I Search Reset

Application Number	Application Date	Name EN	Name AR	Gender	Birth Date	Residence Number	Created By
H0500087019A7I	2018-07-10 16:38:16	wjdan riyad hussien abdelkareemm	وجدان رياض حسين عبدالكريم	Female	1999-07-04		Rawan20

1 record

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Figure (38) rejected record (health card)

### Edit the rejected application (health card)

To edit the application, select the application you want to edit, and then click on the application number, as shown in Figure (39).

MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services

### Rejected Applications

Application Date From : 2018-07-01 To : 2018-07-18 Application Number : H0500087019A7I Search Reset

Application Number	Application Date	Name EN	Name AR	Gender	Birth Date	Residence Number	Created By
H0500087019A7I	2018-07-10 16:38:16	wjdan riyad hussien abdelkareemm	وجدان رياض حسين عبدالكريم	Female	1999-07-04		Rawan20

1 record

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Figure (39) edit the rejected application (health card)

You will be redirected to the rejected health card request page. The user can not edit these fields; the date of birth, the application type and the EIDA type, as shown in Figure (40).

The screenshot shows a web application form for a health card. The header includes the Ministry of Health and Prevention logo and name. The form title is 'Health Card - People of Determination'. The form is organized into several sections:

- Sponsor | Address:** Includes fields for Sponsor (Arabic), Home Phone No, Emirate (Sharjah), Street, Building/House Name, PO Box (5568), Work Phone No (02 5558895), City (Sharjah), and Address (type test).
- Applicant:** Features a 'Choose File' button and a 'Scan' button.
- Health Center Information:** Includes Area Health Center (Sharjah), Health Center (Sharjah), Audit Center (KHORFAKKAN PMD), and Health Number.
- Person Details:** Includes Name AR (وهدان رياض حسين عبدالكريم), Name EN (wijdan ryiad hussien abdekarreem), Birth Date (1999-07-04), Gender (Female), Applicant Mobile No (050 5844403), Applicant Email Address (rawan@smarcube.co), and Nationality (Jordan).
- Visa/Residence Details:** Includes Applicant Type (New), EIDA Type (Eida), Unified Number (54554), Passport Number, Passport Expiry Date (YYYY/MM/DD), Birth Guid No, Committee approval no. (5784557), EIDA No (784195631545391), Permit/Residence No, Passport Issue Date (YYYY/MM/DD), Profession (SPECIALIST IN AGR GUIDANCE), Guid Date (YYYY/MM/DD), and Approval serial No (55478).

At the bottom of the form, there are three buttons: 'Cancel', 'Save & Continue', and 'Attachments'.

Figure (40) the rejected application form (health card)

To undo the adjustments, click the **Cancel** button, as shown in Figure (40). To save the edits, click the **Save and Continue** button, as shown in Figure (40). You will be moved to the attachments. The request is modified to the data (the attachment of the attachments was previously explained). If you want to undo edits, click the **Back** button, the user is prompted with a warning message, "Are you sure you want to go back to the list? Please save the data" to continue. Click the **OK** button to cancel. Click the **cancel** button. As shown in Figure (41).

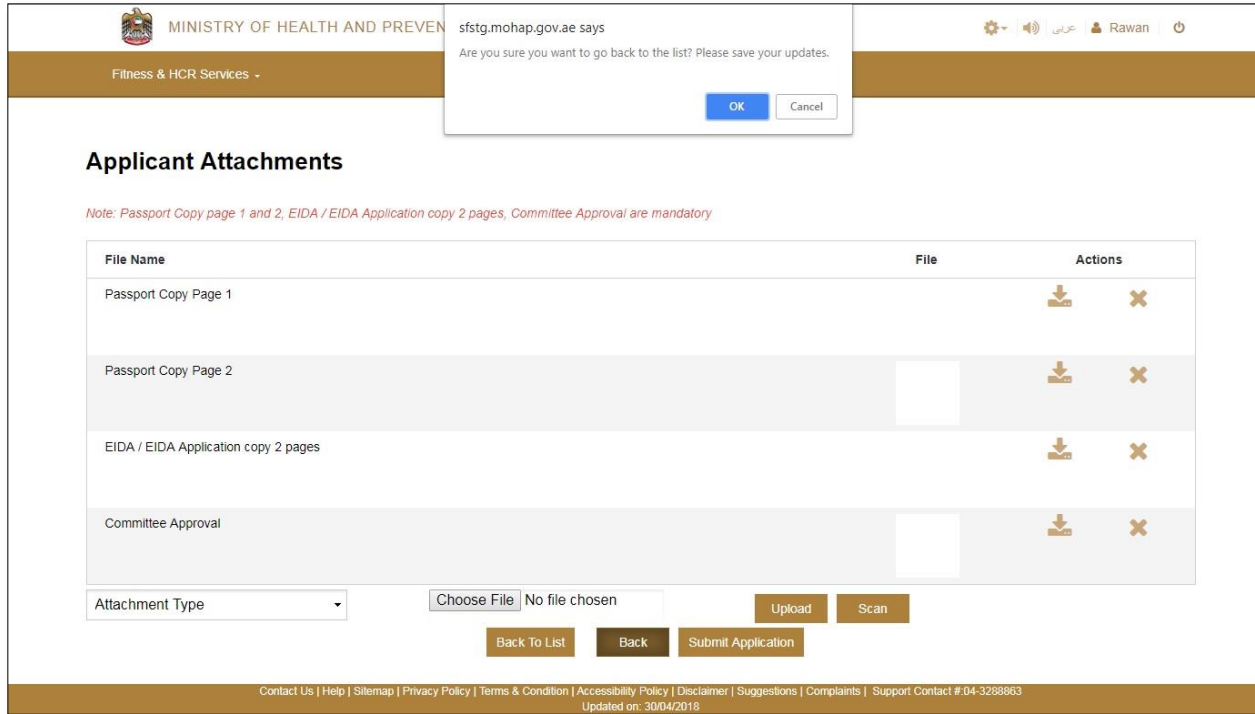


Figure (41) Alert message while undo editing the rejected application (health card)

To return to the rejected applications page, click on the button to **back to list**, the user will receive a warning message "Are you sure to return to the list? Please **save** data" To continue click the ok button to undo Click the **cancel** button. As shown in Figure (41).

To apply, click the **submit application** button, as shown in Figure (41). The user will receive an alert message "Request submitted after update", as shown in figure (42).

MINISTRY OF HEALTH AND PREVENTION

Fitness & HCR Services

**Rejected Application:** Applicant updated details are submitted.

Application Date From : 2018-07-01 To : 2018-07-18 Application Number : H0500087019A7I Search Reset

Application Number	Application Date	Name EN	Name AR	Gender	Birth Date	Residence Number	Created By
No applicants to show...							

0 records

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Figure (42) the rejected request has been modified (health card)

## Update user information

To edit user information click on user name, as shown in figure (43).

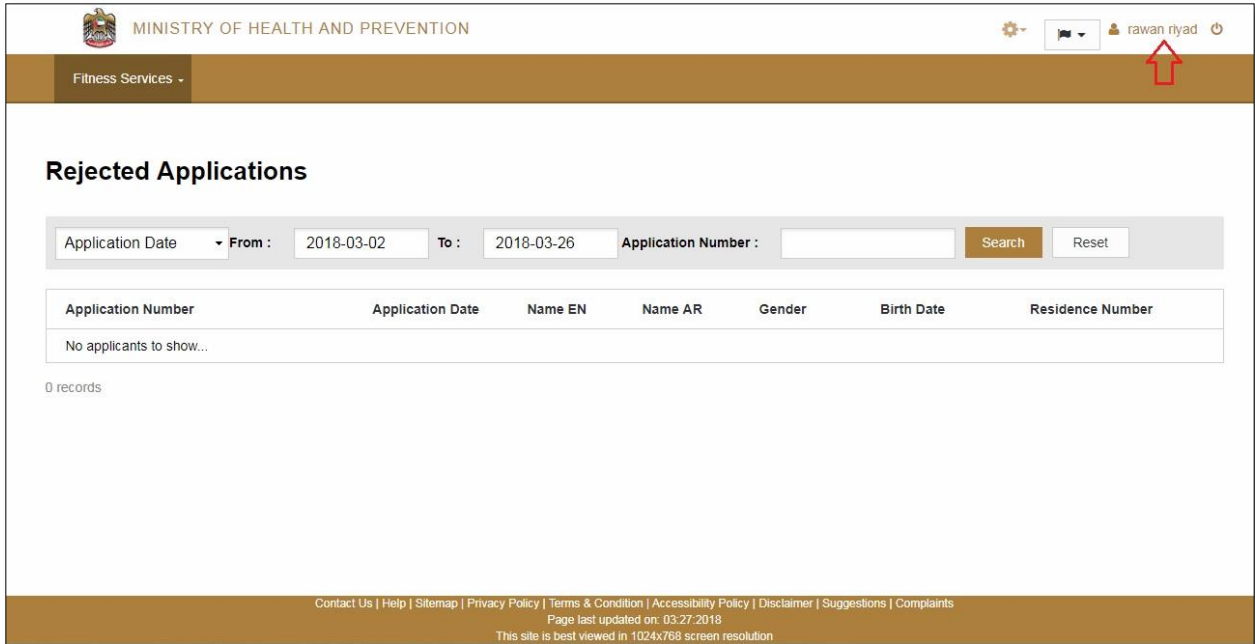


Figure (43) username

You will be taken to the user info page only you can update on field email, as shown in Figure (44).

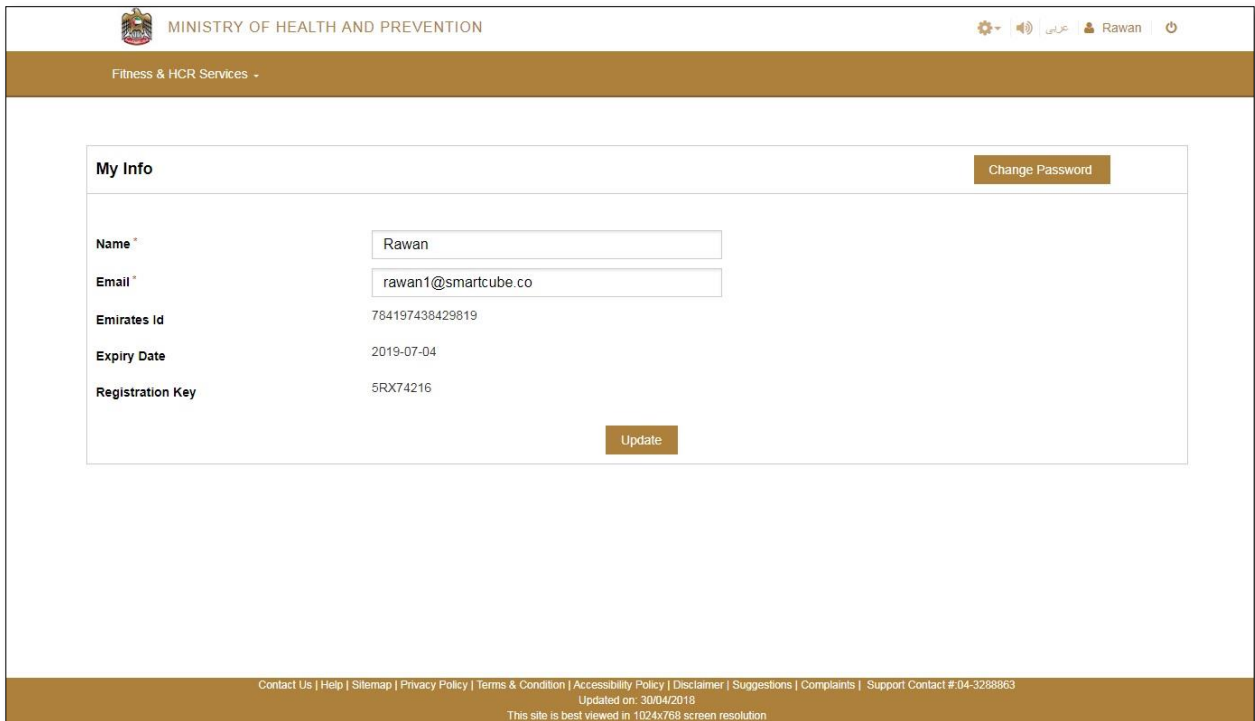
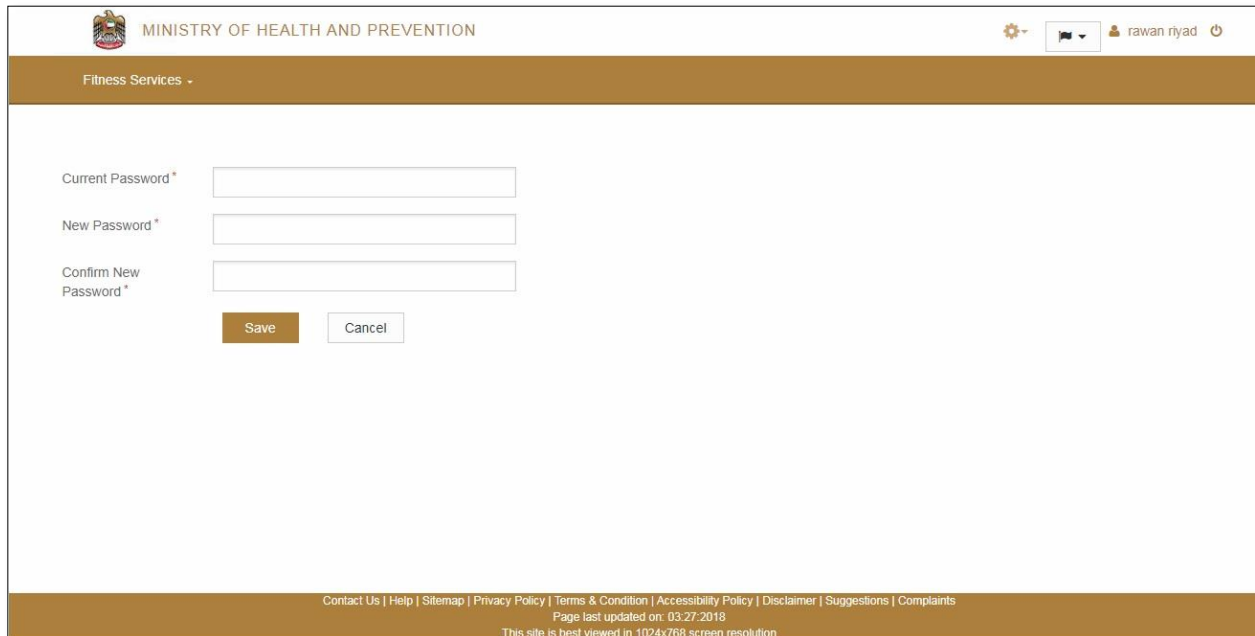


Figure (44) update user information



## Change password

To change your password, click the **change password** link shown in Figure (44). You will be taken to the change password page where you enter your current password and new password and confirm your new password, as shown in Figure (45).



The screenshot shows the 'MINISTRY OF HEALTH AND PREVENTION' website. The header includes the ministry logo, the name 'MINISTRY OF HEALTH AND PREVENTION', and user information 'rawan riyad'. Below the header is a navigation bar with 'Fitness Services -'. The main content area contains a form with three input fields: 'Current Password\*', 'New Password\*', and 'Confirm New Password\*'. Below the fields are 'Save' and 'Cancel' buttons. The footer contains links for 'Contact Us | Help | Sitemap | Privacy Policy | Terms & Condition | Accessibility Policy | Disclaimer | Suggestions | Complaints', the date 'Page last updated on: 03/27/2018', and the resolution 'This site is best viewed in 1024x768 screen resolution'.

Figure (45) change password

## Forgot password

In case the users forget the password click the link **Forget password** as shown in Figure (١). Your e-mail is entered and click on **Reset password** button, a link will be sent to your registered email address to reset the password, as shown in Figure (46).

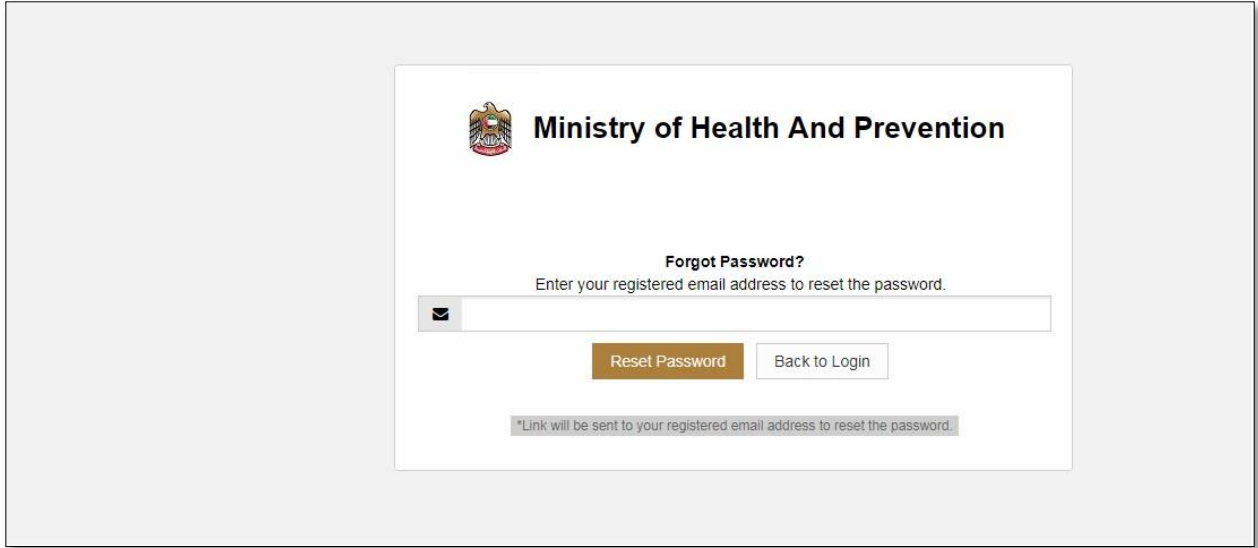


Figure (46) forgot password