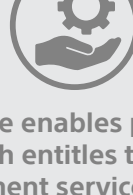
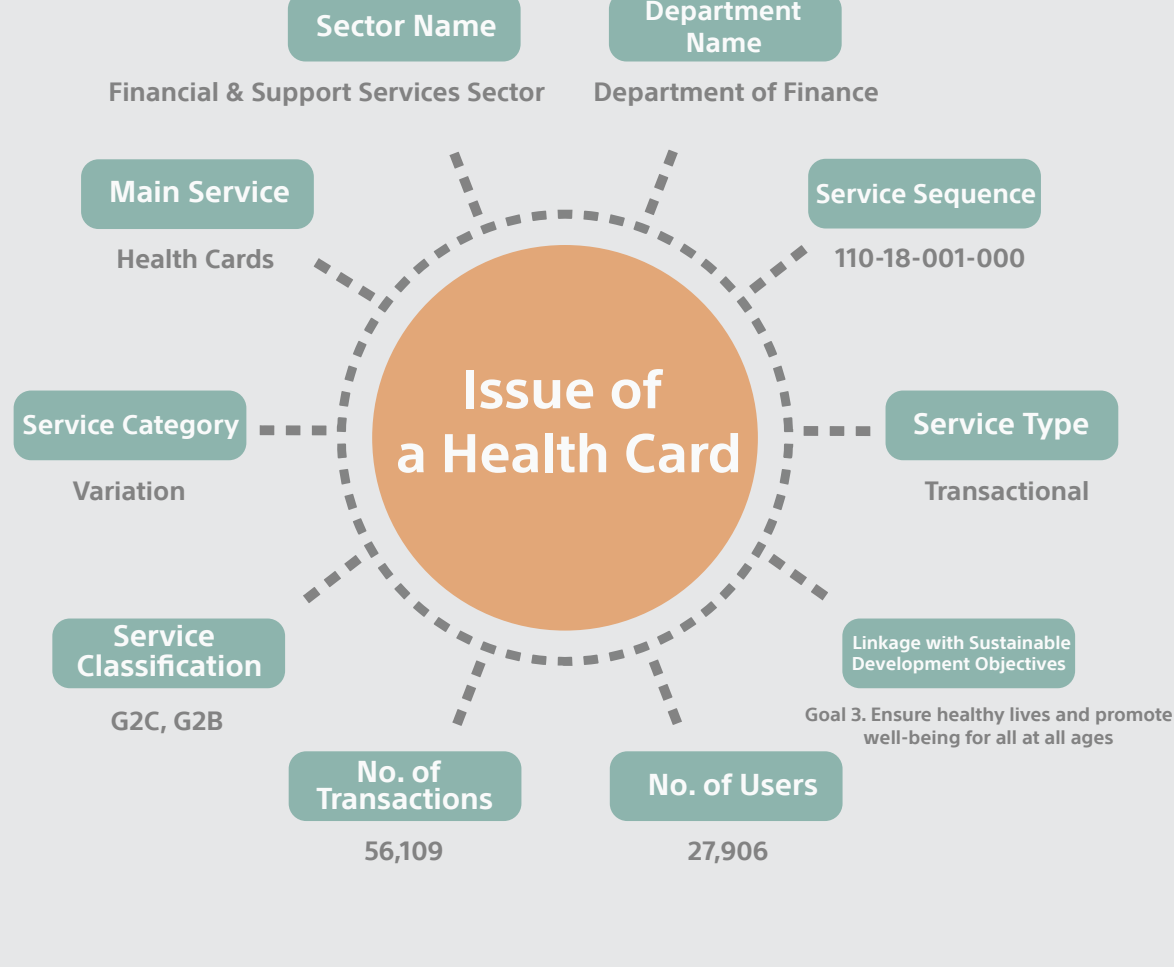


Issue of a Health Card



Service Description

This service enables patients to apply for a Health Card, which entitles the owner to receive health and treatment services at EHS health facilities.

Service Channels

- Website
- Typing Centers
- Service Provision Centers



Target Customer Group

All categories of individual patients who need health services in the EHS's health facilities

Service Fees

UAE citizens, GCC citizens and diplomats, fees vary according to age group as follows :

- Age group (0-10 years): AED25
- Age group (11-18 years): AED50
- Age group (18 years and older): AED100
- Expatriates of all age groups: AED500
- Payment by e-Dirham card: an additional AED3 will be charged.
- Payment by other cards (such as Visa or Mastercard): fees vary as per bank fees.



Average Service Time

7 minutes



Service Delivery Timings

Website: 24 hours/7 days a week
As per the healthcare facilities working hours available on:
Health Care Facilities

Support

8001111
info@ehs.gov.ae

Service Bundle

This service is not linked with any service packages

Requirements and Conditions

- 1- A citizen's wife must be sponsored by him and registered in the Family Book.
- 2- Health Card are not issued in case of divorce or the husband's death, even if his residence is sponsored by his citizen sons.
- 3- The applicant must have a valid residency in UAE.
- 4- Issuance of health card is linked to the applicant's place of residence.
- 5- Health Cards for citizens and GCC citizens are valid for four years, while cards of non-citizens are valid for one year.
- 6- Proof of residence such as lease contract, electricity bill, property ownership contract is required.
- 7- Only one card is issued per person.
- 8- The individual user can submit 10 transactions per year through his activated account, with his registered name, ID, phone number and email address.
- 9- An actual Health Card is no longer issued as it is linked to the Emirates ID card.
- 10- Health Cards for newborns can be registered and issued through special cases, and the registration number can be used in the birth notification instead of the ID card.
- 11- Children of female citizens shall be under the category of citizens.
- 12- The validity of the Health Card may not match the remaining validity of the ID card, however the ID card must be valid when applying for the Health Card.
- 13- A Health Card may be renewed no more than one month before its expiry date.

Required Documents

- 1- A recent passport-type photo with white background.
- 2- A copy of valid passport (first page and second page).
- 3- A copy of ID card (both sides) or ID application form.
- 4- Citizens: a copy of the Family Book.
- 5- Expatriates: a copy of valid residence or visa, in case of first-time entry.
- 6- Diplomats: a copy of diplomatic passport, a copy of the yellow card issued by the Ministry of Foreign Affairs, and written proof of diplomatic employment issued by the consulate.
- 7- Other attachments (including lease contract, birth certificate, marriage contract, etc.).

Procedures and Steps

- 1- A user must first register in the e-services portal and create a username and password. Thereafter, they can click on the service link to access the electronic system and follow the required steps:
- 2- Submit an application through the smart service in a typing center or through the electronic service for individual users, service provision centers in health registration centers, or companies registered in the system.
- 3- Pay the service fee.
- 4- The employee concerned at the Health Registration department will verify the application.
- 5- If the application is approved, the applicant will be notified via an SMS.
- 6- Once approved, the applicant can begin to benefit from the service.
- 7- In case of non-approval or rejection of the application, a user may modify the request and re-submit it for approval.



Service Delivery Locations

- Emirate of Dubai: Preventive Medicine, Hor Al Anz Health Center; Muhsina Health Center Al Ittihad Health Center.
- Emirate of Sharjah: Al Qasimi Hospital; Kuwait Hospital; Al Dhaid Hospital; Khorfakkan Hospital; Al Ghubaiba Preventive Medicine Center; Preventive Medicine Center in Khorfakkan; Kalba Health Complex; Al Qarayen Health Center; Khalidiya Health Center.
- Emirate of Ajman: City Medical Center Mushairef Medical Center; Preventive Medicine Center.
- Emirate of Umm Al Quwain: Umm Al Quwain Hospital.
- Emirate of Ras Al Khaimah: Saqr Hospital Obaidullah Hospital; Ras Al Khaimah Medical Zone.
- Emirate of Fujairah: Fujairah Hospital; Dibba Fujairah Hospital; Masafi Hospital.

Service Channels

- Website.
- Typing Centers.
- Service Provision Centers.

Service Limits

Health Card use is limited to EHS health facilities

FAQ's

- 1- applied for a health card, and I was informed that it was issued but no card was delivered to me?
The issuance of the health card is currently linked to the ID card, and you can use the ID card for treatment in health facilities as an alternative to the health card.
- 2- How long is the validity of the health card?
The card is valid for four years for UAE and GCC nationals and is valid for one year for other nationalities.



Service Guidelines/ Applications

[Click Here](#)

Service Infographic

Yes

Service Bundle

This service is not linked with any service packages.