



Renewal of a License for a Healthcare Advertisement in a Medical or Commercial Directory

This service allows customers to apply for the renewal of a license for a healthcare advertisement in a medical or commercial directory, whether printed or digital.

 Department name Licensing and Accreditation	 Sector Health Regulation	 Main Service Healthcare Advertisement Licencing	 Service Code 110-05-029-029
---	--	---	---

 Service Classification Transactional	 Variation / Auxiliary Auxiliary	 Service Type Government to Business
--	---	---

Average Service Time
1-3 working days

Payment channels
E-Payment

Target Audience
Investors in the healthcare and pharmaceutical sectors

Service Locations

- MOHAP Website
www.mohap.gov.ae
- MOHAP Smart App

Related Services
This service is not linked to any other services

Service Bundle
This service is not linked to any bundles

Contact Details
Email
info@mohap.gov.ae
Call Center
80011111

Service Fees

Application fees:
AED 100

License for healthcare advertisement in a medical or commercial directory:
AED 1,000

[Click here to view the schedule of fees](#)

Sustainable Development Goals

Notes

None



Service Process

- 01 Login to the MOHAP website or smart app using the UAE PASS to apply for the service.
- 02 The customer shall register (for the first time) in the advertising licensing services program.
- 03 The customer shall log into the service, complete the online form and attach the required documents.
- 04 The customer shall pay the application fee (non-refundable).
- 05 The employee concerned will review the advertisement and documents, and either issue an approval or request amendments or additional documents.
- 06 Upon receipt of approval, the customer shall pay the fee online or through a Customer Happiness Center.
- 07 The customer shall print the ad design, including the MOHAP approval and the start and expiry dates of the license.



Required Documents

- Valid licences of service provider
- Valid registration or classification certificates for any products or pharmaceuticals mentioned in the advertisement (if any)

Additional documents may be requested depending on the format of the advertisement (such as design, text, images or storyboard)



Requirements & Conditions

- The advertising license from the Ministry of Health and Prevention does not exempt the institution from complying with the requirements imposed by other parties in terms of services and products contained in the material.
- Documentation must be provided for each product included in the licensed advertisement.
- Advertisements in languages other than Arabic or English must be legally translated into Arabic or English.
- One account must be opened for each healthcare institution holding a license from one of the licensing authorities to practice the healthcare professions in the UAE.
- One account must be opened under the name of each pharmaceutical group upon registration, subject to their registration as a group with the healthcare licensing authority (with a list of all pharmacies affiliated within the group, stating the pharmacies' names, the start and end dates of the license, and contact details of each pharmacy).
- One account must be opened for each commercial organization licensed by one of the economic departments in the UAE, provided that their activities are related to healthcare.
- Every healthcare institution is permitted to open one account. If more than one account is opened for the same institution, all of its accounts on the program will be frozen.

Service Channels

- MOHAP Website: www.mohap.gov.ae
- MOHAP Smart App
- Customer Happiness Centers (for fee payment only)

Resources

- Chemical, herbal and natural products
- Educational health campaigns
- Free health service campaigns
- Guide to get printed confirmation of ad approval
- Guidelines for health advertisement approval request
- Health advertisement fees - English
- Health scientific activities
- Health service abroad (medical tourism)
- Institutions, medical and health services - Doctors and health professionals
- Medical health devices and equipment
- Suspension or annulment of the approval

FAQs

None.