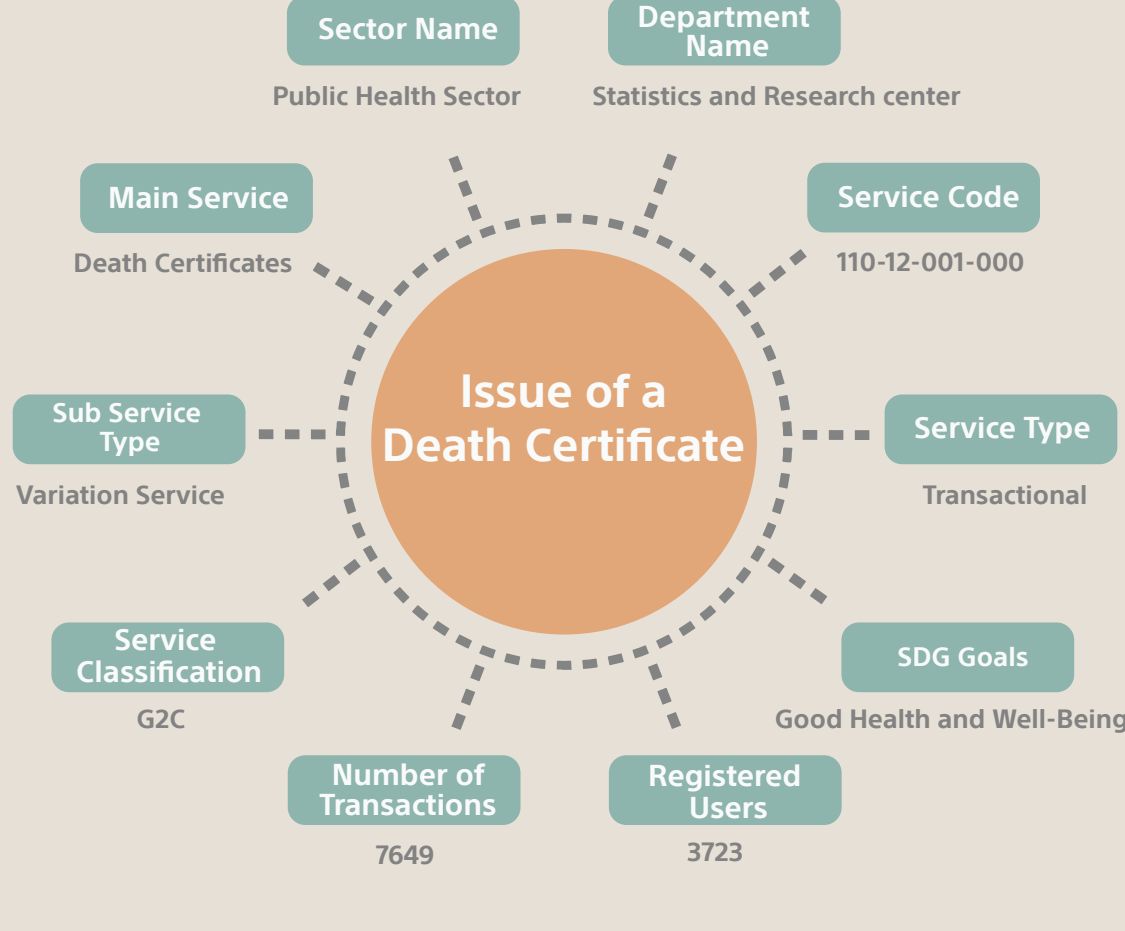


Issue of a Death Certificate



Service Description

The service enables customers to request the issue of an official certificate upon the death of a person. The death certificate will state the date, place and cause of death as well as the nationality and religion of the deceased. The original documents of the deceased should be submitted

Service Channels

- MOHAP Website
- MOHAP Smart Application
- Public Health Centers and Government Hospitals under Emirates Health Services (EHS).



Target Audience

Parents of the deceased or authorized individuals.

Service Fees

AED 65 for a certificate in Arabic and AED 65 for a certificate in English (if requested)



Service Accomplish Time

24 hours

Support

- EHS Call Center 8008877



Relates Service

This service is linking to other services as below:

- This service is linked to the following services:
- Hospitals and healthcare facilities - Death notification
- Federal Authority for Identity and Citizenship - ID services
- Ministry of Interior - Cancellation of residency permits
- Ministry of Community Development - Social affairs services related to citizens only
- Ministry of Foreign Affairs and International Cooperation - Attestation services (if needed)
- Municipalities - Burial services

Conditions and Requirements



- **Attested death notification**
- **Original documents / copy of the original documents**
- **Name in the police statement must match the name in passport or Emirates ID card**
- **Visit the public health center in the emirate where the death took place, with the required documents**
- **Death certificate issued and attested from Department of Health Abu Dhabi, or Dubai Health Authority, or Emirates Health Services is equivalent to that of MOHAP attestation**
- **Death certificate should be attested through the UAE Ministry of Foreign Affairs and International Cooperation as well as the Embassy of the country in which the death certificate will be used**
- **A forensic report indicating the cause of death must be submitted in the case of criminal suspicion or when the cause of death is recorded as unknown in the death report**
- **The death certificate will be presented to the parties or authorized persons concerned, or those specifically stated in a letter from the Consulate, a letter from the deceased's place of work, or a letter from the police.**



Required Documents

If death occurred in the UAE:

1. Registration by the application through e-services on the website, at a public health center, or the hospital
2. Copy of Emirates ID or passport, along with original copy
3. Deceased nationals: copy of original family book
4. Deceased expats: copy of passport and original with Visa and/or copy and original of UAE ID
5. Electronic death notification from hospital according to the approved form
6. Statement from hospital police office or from district police station if death occurred at home
7. Forensic medical report in the case of criminal suspicion

If death of a UAE national occurred outside the country:

1. A death certificate certified and translated into Arabic by the UAE Embassy in the country in which death occurred and a report from the UAE Ministry of Foreign Affairs and International Cooperation stating the cause of death
2. Death certificate duly attested by the country in which the death occurred
3. Family book of the deceased and original passport
4. Certified statement or proof of deceased's burial outside of the country or within the UAE
5. Certificate will be provided to the deceased's family or other delegated person

Service Locations

- MOHAP Website: www.mohap.gov.ae
- MOHAP Smart Application
- Public Health Centers and Government Hospitals under Emirates Health Services www.ehs.gov.ae

Procedures and Steps



* Applying for service through Public Health Centers or Government Hospitals:

1. Submit documents for audit and pay fees
2. Once documents and original copies are verified, death certificate will be issued
3. Death certificate should be received by the deceased's family or a representative

* Applying for service via the website:

1. Sign in to e-service portal, obtain username and password, and login to e-system
2. Submit the application and pay the fees
3. Attach the relevant documents
4. Public Health Center in the respected emirate will verify the attachments
5. Death certificate shall be received by the deceased's family or a representative or through delivery service (if selected)

FAQs



1. If the death certificate is issued by the Department of Health in Abu Dhabi or Dubai Health Authority or Emirates Health Services, is it required to be attested from MOHAP?

The death certificate stamped by the Department of Health in Abu Dhabi or Dubai Health Authority or Emirates Health Services is equivalent to the stamp of the MOHAP. The certificate might need attestation from Ministry of Exterior and the embassies.

2. What are the fees for issuing a death certificate?

The certificate fee is AED 65 Arabic and AED 65 English certificate (if requested).



Service Bundle

Access to this service is not linked with any package