



Issue of a Replacement for Lost Birth Certificate

This service enables customers to request the issue of a replacement for an original birth certificate.

 Department name Public Health and Prevention	 Sector Public Health	 Main Service Birth Certificates	 Service Code 110-11-001-011
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 Service Classification Transactional	 Variation / Auxiliary Auxiliary	 Service Type Government to Customer
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Service Process

- 01 Submit the application through the e-system and pay the fees or submit the application through public health centers.
- 02 Once the documents and original copies are verified, the birth certificate will be issued.
- 03 The certificate should be collected by the father or his representative from public health centers or the customer can request an electronic copy via email.



Required Documents

- Copy of the birth certificate, if any
- Copies and originals of father's and mother's passports
- The presence of the father, or his representative under an official proxy, is required
- Copy and original of the family book for nationals (if the mother is not a national, her passport and valid residence permit are required)



Requirements & Conditions

- The presence of the father and the mother or an authorized delegated person is required.
- Submit all original documents including passport of the mother or father and the person concerned.
- If the applicant for a replacement certificate is currently living abroad, copies of original documents are required in addition to the power of attorney of a representative assigned to receive the certificate. If they don't have any relatives to receive the replacement certificate for the birth certificate, the staff of the concerned consulate can receive it with a letter indicating his authorization for that person to receive the certificate on his behalf, stamped by the embassy.
- You must contact the center from which the original birth certificate was issued to receive a replacement for the lost one.

Service Channels



MoHAP Website: www.mohap.gov.ae



MoHAP Mobile App



Public Health Centers and Government Hospitals under Emirates Health Services (EHS)

Resources

- User Manual



Average Service Time

1 working day



Payment channels

E- Payment



Target Audience

Parents of newborns of all nationalities, their representatives, or delegated persons



Service Locations

- MoHAP website www.mohap.gov.ae
- MoHAP Smart App
- Public Health Centers and Government Hospitals under Emirates Health Services (EHS)



Related Services

This service is not linked to other services



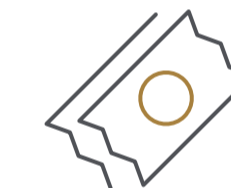
Service Bundle

This service is not linked to any other bundle



Contact Details

EHS Call Center
8008877



Service Fees

AED 65 for a certificate in Arabic

AED 65 for a certificate in English (if requested)

Sustainable Development Goals



Notes

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FAQs

1. If the mother is a UAE citizen (divorced or widowed) and has a family book without any data about the father, can replacement certificate be issued for her children?

The application can be submitted through the e-system or public health centers with all the required documents.

2. In the absence of a parent, how can replacement certificates for children be issued?

Submit a notification from the embassy stating the name and nationality of the person and a No Objection letter to issuing the birth certificate.