#### Q.1 How satisfied are you with the MOHAP website?

Total responses 29

Total skipped 2

*	10.3 %	
**	0 %	
***	6.9 %	
***	20.7 %	Average: 🖈 🖈 🖈
****	62.1 %	

### Q.2 How satisfied are you with the MOHAP smart application?

Total responses 29

Total skipped 2





3.4 %



0 %



24.1 %

Average: 🖈 🖈 🖈



55.2 %

## Q.3 How easy was it for you to navigate the website and find what you were looking for?

Total responses 20

Total skipped 11

Not much easy

Help Palestine

We are happy

Difficult

Nice

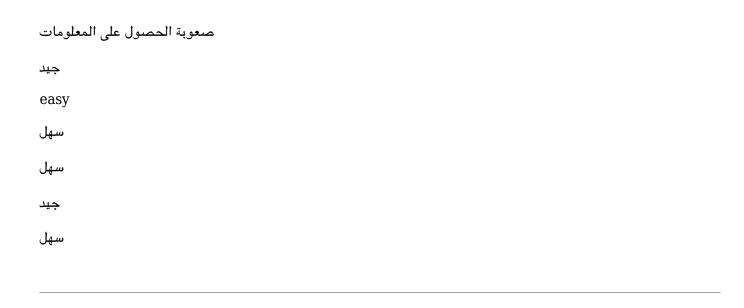
سهل

سهل

Hard

All went well but the application takes long time to load the home page average

سهل



Q.4 How easy was it for you to navigate the app and find what you were looking for?

Total responses 22 Total skipped 9

Better than website

Quite confusing

Help Palestine

Good

نريد إضافة اللغة العربية

نريد إضافة اللغة العربية

Nice

سهل

سهل

ممتاز

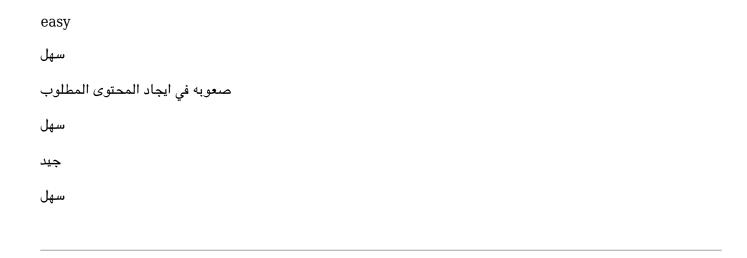
Hard

average

سهل

غير سهل ، يطلب الخروج من التطبيق لاستكمال الطلبات

جيد



## Q.5 Do you have Any suggestions regarding the MoHAP website or the smart application? Please mention

Total responses 20

Total skipped 11

I am not able to view all my linked accounts on MOHAP application

Kindly mention the reasons of the rejection of the application in arabic and english

Help to our brothers

At present ok

نعم ، التطبيقات والمواقع الالكترونية من افضل ما تم في دول اللمارات ودول الجوار ولكن الموظفين المستلمون لهذة الطلبات . غير مؤهلين ولم يتم تدريبهم بشكل كافي

Option for re-evaluation

¥

¥

ليس لدي اقتراحات اخرى

Still need improvement for easy accessment of the application, I feel bit complicated to use the application.

nothing

¥

uaeicp جوفوا تطبيق

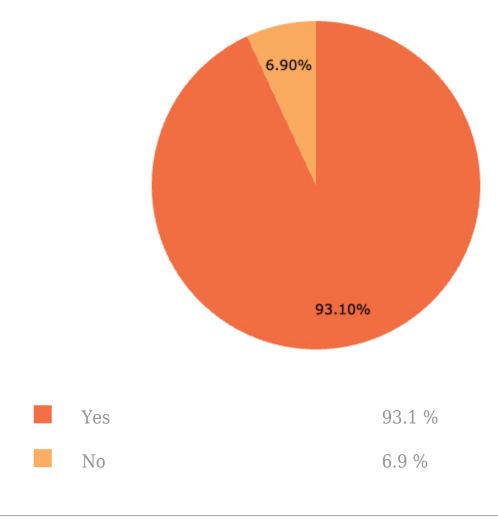
no

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# Q.6 Were the information and content on the MoHAP website and the smart application useful to you?

Total responses 29

Total skipped 2



### Q.7 Are you an Emirati national or a resident?

Total responses 29

Total skipped 2

