



## Issue of Permit to Import Medicines for Personal Use

This service allows travelers coming to the country (optional service) to obtain prior approval to bring in Narcotics & Controlled Medicines. Also, The service allows residents of the country to obtain approvals to import personal narcotic and psychotropic drugs through shipping companies.



### Main service

Clearance, Import and Export  
Permits



### Service code

110-02-001-000



### Service completion duration

Instant



### Payment channels

None - service is free



### Target audience

Patients (all age groups)



### Service locations

MOHAP website -  
[www.mohap.gov.ae](http://www.mohap.gov.ae)  
MOHAP Smart App



### Support

Call Center: 80011111  
Email: [info@mohap.gov.ae](mailto:info@mohap.gov.ae)



### Service classification

- Government to customer



### Service type

Transactional

### Service process

- 1 Login to the MoHAP website or smart app using the UAE PASS
- 2 Fill in the data, attach the required documents and complete them to obtain approval



### Required documents

1. Prescription (Is a doctor's order for medicine.)
  - Prescription should include the Patients Full Name, Medicine Name with the dose, dosage form & duration of treatment, also date of issuance along with the name of physician are required.



### Service fees

Free



### SDGs Goals



- The document should be issued within the last three months & recognized/ stamped by the healthcare facility the patient is following up in.
2. Medical Report (Is a comprehensive report that covers a person's clinical history.) - Optional
- Medical Report should include the Patients Full Name, Diagnosis (Medical Condition), Treatment Plan (Medicine name, dose, dosage form along the duration of treatment) also date of issuance along with the name of physician are required.
  - The document should be issued within the last year & recognized/ stamped by the healthcare facility the patient is following up in.



## Conditions and requirements

- For residents of the country:
  - above the legal age: The application must be submitted through the electronic system to obtain the approval.
  - under the legal age: The guardian shall submit through the electronic system.
- For travelers: This service is optional for travelers visiting the country who wish to obtain electronic approvals, as it is allowed for those coming to the country to take narcotic medicine and psychotropics (controlled medications) with them within the limits of a quantity that does not exceed the patient's need for a maximum period of three months.

## Service channels

1. MOHAP website: [www.mohap.gov.ae](http://www.mohap.gov.ae)
2. MOHAP smart app

## Resources

- Procedures and requirements - Import Medicines for Personal Use - 290KB.pdf
- Controlled and semi-controlled medicines list - 331 KB.pdf
- Import drugs for personal use - External User Manual - 772KB.pdf
- User Manual - Issue of Permit to Import Medicines for Personal Use - 1020KB.pdf
- Steps to apply for the service in multiple languages - Available in Arabic - 559KB.pdf
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