



Issue of a 24-Hour Pharmacy Work Permit

This service allows pharmacies to obtain a license to operate a 24-hour licensed pharmacy.



Main service

Medical Establishment
Licencing and Registration



Service code

110-03-006-000



Service classification

- Government to business



Service type

Transactional



Service completion duration

3 working days



Payment channels

E-payment



Target audience

Pharmacies licensed by the Ministry
of Health and Prevention



Service locations

MOHAP Website
www.mohap.gov.ae
MOHAP SmartApp



Support

Email: info@mohap.gov.ae
Call Center: 80011111

Service process

- 1 Login to the MOHAP website or smart app using the UAE PASS to apply for the service.
- 2 Submit the application and pay the fee.
- 3 The documents will be verified and if conditions and requirements are met, the request will be accepted.
- 4 Pay the service fee.
- 5 An email notification of the approval is sent and the applicant



Service fees

Application fees: AED 100
Per year: AED 6000
For 6 months: AED 3000



SDGs Goals



should upload the permit.

- 6

In case the request does not meet the requirements, the application will be returned to the applicant to attach the required documents and re-submit it.
- 7

If the conditions are not met, the application will be permanently rejected and closed.



Required documents

1. Request letter signed by owner requesting for 24-hour work permit
- Valid licenses of the four pharmacists of the facility
 - License of pharmacists in-charge with their contact information



Conditions and requirements

- The facility's license must be valid for 2 months before expiry.
- The facility's license must include at least four pharmacists, each with a valid license.
- One of the four pharmacists should be pharmacist in charge.
- The work permit will be suspended if the facility's license is expired.
- The work permit will be suspended if the license of the pharmacist in charge is expired.
- Pharmacies licensed to operate 24 hours must have a licensed pharmacist present at all times (the pharmacy must have 4 licensed pharmacists).

Service channels

1. MOHAP website: www.mohap.gov.ae
2. MOHAP smart app

Resources

- Infographic - Issue of a 24-Hour Pharmacy Work Permit -
- 368KB.pdf

Ministerial Resolution No 932 of 2012 regarding the health and technical conditions that must be met in private pharmacies

- Available in Arabic only.pdf
- User Manual - Issue 24 Hour Work Permit for Pharmacy.pdf