Reporting adverse events of medical products from medical companies

This service enables companies to request the evaluation of mandatory reports on the side effects and adverse reactions to local and internationally manufactured medicines imported into the UAE.

Main service

Pharmaceutical vigilance

Service code

110-45-003-000

Service classification

- Government to business

Service type

Transactional

Service process

1. Applicant submits report by email to.
2. MOHAP staff concerned review the report.
3. Report is then sent to the World Health Organization (Uppsala Monitoring Center).
4. If necessary, circulars will be issued regarding the report.

Service completion duration

3 working days

Payment channels

E-payment

Target audience

Marketing offices
Medical stores
Local and international pharmaceutical factories
Patients
Health care practitioners
Health institutions

Service locations

Email: PV@mohap.gov.ae

Support

PV@mohap.gov.ae

Service fees

Free

SDGs Goals

Required documents

1. Report must satisfy all required data.

Conditions and requirements

- The report should list all required patient data.
- The report should state all required data of the writer.
- The report should define the required drug data.
- The report should clearly state the side effects experienced from the drug.

Resources

- Infographic_Evaluation of Mandatory Reports of Adverse Localized Negative Reactions to Drugs.pdf