



Appeal Against Medical Licensing Committee Decisions

This service enables the owners of medical and pharmaceutical establishments, and members of their medical and technical teams, to appeal against the decisions of the Medical Licensing Committee.

 Department name Control , Audit and Inspection	 Sector Health Regulation	 Main Service Control Audit and Inspection Department	 Service Code 110-07-006-006
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 Service Classification Transactional	 Variation / Auxiliary Auxiliary	 Service Type Government to Business
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Service Process

- 01 An appeal against the decision of the Medical or Pharmaceutical Licensing Committee should be submitted to the Office of the Minister of Health and Prevention.
- 02 The appeal will then be transferred to the Public Health Policy and Licensing Sector (Health Governance Section).
- 03 The relevant documents will be submitted to the Grievance Committee.
- 04 A letter of response to the appeal will be sent after it has been studied by the Grievance Committee.



Required Documents

- Letter of grievance
- Decision of the Medical Licensing Committee
- Subject (Medical Complaint or Inspection Report)
- Documents and evidence related to the subject



Requirements & Conditions

- The letter of appeal must be addressed to the Minister of Health and Prevention.
- Appeals may be lodged within 15 days from the date of receiving the decision of the Medical Licensing Committee.

Service Channels



Customer Happiness Center, Ministry of Health and Prevention office, Dubai



Medical areas related to MOHAP in Sharjah and the northern emirates

Resources

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Average Service Time

30 working days



Payment channels

None - The service is free



Target Audience

Companies and investors in the health, health products and pharmaceutical sectors



Service Locations

- MoHAP website
www.mohap.gov.ae
- Service Centers



Related Services

This service is not linked to other services



Service Bundle

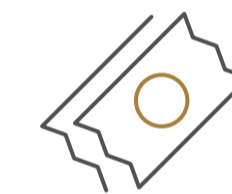
This service is not linked to any other bundle



Contact Details

Email:
info@mohap.gov.ae

Call Center:
80011111



Service Fees

Free

Sustainable Development Goals



Notes

Registration guidelines:

User guide for the electronic service (available in Arabic only)

Form for submitting a complaint in person

A form of acknowledgment of a waiver of a complaint against private health facilities affiliated to the Ministry of Health and Prevention

FAQs

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