


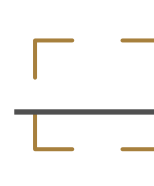







## Issue/Cancel Pharmacy Home Delivery Permit

This service enables the issuance/cancellation of home delivery permit for the pharmacies.

 <b>Department Name</b> Licensing and Accreditation Department	 <b>Sector</b> Health Regulation	 <b>Main Service</b> Medical Establishment Licencing and Registration	 <b>Service Code</b> -
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 <b>Service Classification</b> Transactional	 <b>Variation / Auxiliary</b> Auxiliary	 <b>Service Type</b> Government to Business
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### Service Process

- 01 Login to the facility's account on MOHAP website or smart app using the UAE PASS.
- 02 Select (Issue/Cancel), fill out the data, attach the required documents, and submit the application.
- 03 Fill in the data, complete the data for the self-inspection and attach the documents required for submission



### Required Documents

- Trade license
- A letter from the owner requesting the issuance/cancellation of online pharmacy permit
- Vehicle registration card
- Storage unit photo
- Storage unit temperature



### Requirements & Conditions

- The classification of the establishment should be 'pharmacy'.
- The establishment licence should be valid.
- The pharmacist-in-charge should have a valid licence.

### Service Channels



MOHAP Website: [www.mohap.gov.ae](http://www.mohap.gov.ae)



MOHAP Smart App

### Resources

- Pharmaceutical\_Licensing\_English\_End\_User\_Manual\_Ver\_1
- Resolution 90 -2021 - Medical Products-Pharmacy Profession and Pharmaceutical Establishments

### FAQs

#### 1. Is this service available to all pharmacies?

The service is available only to pharmacies licensed by the Ministry of Health and Prevention in Sharjah and the Northern Emirates.



#### Average Service Time

- Self-inspection: 1 working day
- Field inspection: 1-5 working days



#### Payment channels

None (the service is free)



#### Target Audience

Pharmacies licensed by the Ministry of Health and Prevention



#### Service Locations

- MOHAP Website: [www.mohap.gov.ae](http://www.mohap.gov.ae)
- MOHAP Smart App
- Email: [info@mohap.gov.ae](mailto:info@mohap.gov.ae)



#### Related Services

This service is not linked to any other services



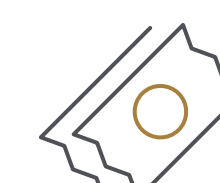
#### Service Bundle

This service is not linked to any bundles



#### Contact Details

**Email**  
[info@mohap.gov.ae](mailto:info@mohap.gov.ae)  
**Call Center**  
80011111



### Service Fees

Free

### Sustainable Development Goals



### Notes

An electronic notification of approval will be sent to the applicant.