



## Issue/ Cancel Online Pharmacy Permit

This service enables the issuance/cancellation of online permit for pharmacies.

 <b>Department Name</b> Licensing and Accreditation Department	 <b>Sector</b> Health Regulation	 <b>Main Service</b> Medical Establishment Licencing and Registration	 <b>Service Code</b> 110-003-029-000
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 <b>Service Classification</b> Transactional	 <b>Variation / Auxiliary</b> Auxiliary	 <b>Service Type</b> Government to Business
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### Service Process

- 01 Login to the facility's account on MOHAP website or smart app using the UAE PASS.
- 02 Select (Issue/Cancel), fill out the data, attach the required documents, and submit the application.
- 03 An electronic notification of approval will be sent to the applicant.



### Required Documents

- Trade license



### Requirements & Conditions

- The classification of the establishment should be 'pharmacy'.
- The establishment licence should be valid.
- The pharmacist-in-charge should have a valid licence.

### Service Channels



MOHAP Website: [www.mohap.gov.ae](http://www.mohap.gov.ae)



MOHAP Smart App

### Resources

- Pharmaceutical\_Licensing\_English\_End\_User\_Manual\_Ver\_1
- Resolution 2021 - 90 - Medical Products-Pharmacy Profession and Pharmaceutical Establishments
- Electronic Pharmacy guidelines 2017



**Average Service Time**  
1 working day



**Payment channels**  
None (the service is free)



**Target Audience**  
Pharmacies licensed by the Ministry of Health and Prevention



**Service Locations**

- MOHAP Website: [www.mohap.gov.ae](http://www.mohap.gov.ae)
- MOHAP Smart App
- Email: [info@mohap.gov.ae](mailto:info@mohap.gov.ae)



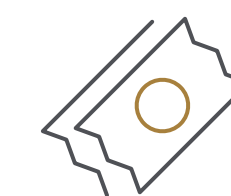
**Related Services**  
This service is not linked to any other services



**Service Bundle**  
This service is not linked to any bundles



**Contact Details**  
**Email**  
[info@mohap.gov.ae](mailto:info@mohap.gov.ae)  
**Call Center**  
80011111



### Service Fees

Free

### Sustainable Development Goals



### Notes

An electronic notification of approval will be sent to the applicant.

## FAQs

### 1. Is this service available to all pharmacies?

The service is available only to pharmacies licensed by the Ministry of Health and Prevention in Sharjah and the Northern Emirates.