



## Treatment Abroad

This service enables UAE nationals to request treatment outside the country in the absence of appropriate treatments at the health establishments of the Ministry of Health and Prevention.

 <b>Department name</b> Treatment abroad	 <b>Sector</b> Minister	 <b>Main Service</b> Treatment Abroad	 <b>Service Code</b> 110-39-001-000
--	-------------------------------	---	---

 <b>Service Classification</b> Transactional	 <b>Variation / Auxiliary Variation</b>	 <b>Service Type</b> Government to Customer
--	--	---



### Service Process

- 01 To apply for e-services, create an account on MOHAP website or smart app with a username and password.
- 02 Submit an application for a 'To Whom it May Concern' certificate, with the required documents. Mention the country to which the patient is traveling to for treatment.
- 03 Review and ensure that all the documents have been attached.
- 04 The authority concerned will prepare the file for submission to the Medical Committee for the treatment abroad.
- 05 The applicant will be notified of the Committee's decision.



### Required Documents

- A copy of a recent medical report issued by a government hospital in the UAE
- A copy of the patient's passport
- A copy of the patient's ID card
- A copy of the citizenship (family book)



### Requirements & Conditions

- Unavailability of appropriate treatment in the health establishments authorized by the Ministry.
- Emergency medical treatment required while travelling abroad.

### Service Channels



MOHAP Website: [www.mohap.gov.ae](http://www.mohap.gov.ae)



MOHAP Smart App



Email: [Int.health@mohap.gov.ae](mailto:Int.health@mohap.gov.ae)

### Resources

None



**Average Service Time**  
5 working days



**Payment channels**  
None - The service is free



**Target Audience**  
Patients (all age groups) who are UAE Nationals



**Service Locations**

- MOHAP website [www.mohap.gov.ae](http://www.mohap.gov.ae)
- MOHAP Smart App
- Email: [Int.health@mohap.gov.ae](mailto:Int.health@mohap.gov.ae)



**Related Services**  
This service is not linked to any other services



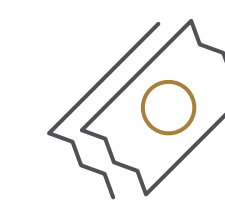
**Service Bundle**  
This service is not linked to any bundles



**Contact Details**

**Email**  
[Int.health@mohap.gov.ae](mailto:Int.health@mohap.gov.ae)

**Call Center**  
80011111



### Service Fees

Free

### Sustainable Development Goals



### Notes

This service is limited to UAE nationals

### FAQs

None.