



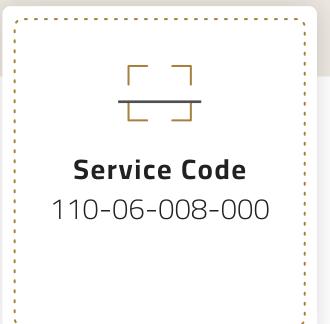
Issue of Good Professional Conduct Certificate for Health Professional

This service allows medical staff from public and private sectors to apply for certificate of good professional conduct.











Transactional



Variation / Auxiliary
Variation





Service Process



Login to the MOHAP website or smart app using the UAE PASS to apply for the service.



Submit the required documents based on the type of the sector, and pay the required amount.



If the conditions are met, the applicant will receive the certificate by email. It can also be downloaded from the website or smart app.



Required Documents

Medical staff in the private sector:

- A copy of medical professional practice card (electronic license issued by MOHAP)
- A copy of the assessment certificate (issued by MOHAP)
- A copy of valid passport
- In case of license cancellation, please attach the cancellation letter

Medical staff in the government sector:

- O A letter of experience from the Department of Human Resources Ministry of Health and Prevention
- For hospital employees: A letter of experience from the employer, attested by the medical director (technical director); For workers in primary healthcare centers: A letter of experience from the employer (facility), attested by the medical director of primary healthcare centers, based on the location of the facility
- A letter of experience from the employer (facility) approved by the outsourcing company. It should include the dates of experience, the name of the facility in which the employee works, which must be affiliated with the Emirates Health Services (EHS)
- A copy of evaluation certificate (issued by the Ministry of Health and Prevention)
- A copy of valid passport



Requirements & Conditions

Medical staff in the private sector:

- The customer must be licensed and assessed by the Ministry of Health and Prevention for more than 3 months.
- A letter of experience from the employer, certified by the Department of Medicine in the Ministry of Health and Prevention (for the manual license), specifying the purpose of the application (issue of a good professional conduct certificate) for the pharmacist or assistant pharmacist.
- The customer must not have been sentenced for a medical offense or violation that prohibits the issuance of the certificate (blacklisted).
- The certificate is valid for 6 months from the date of issuance.

Medical staff in the government sector:

- The customer must be assessed by the Ministry of Health and Prevention.
- The customer must not have been sentenced for a medical offense or violation that prohibits the issuance of the certificate (blacklisted).
- The certificate is valid for 6 months from the date of issuance.
- For employees in the preventive medicine and dental centers, the director concerned must be the medical director.

Service Channels



MOHAP Website: www.mohap.gov.ae



MOHAP Smart App

Resources

- O User manual Issue of good professional conduct certificate for health professional
- O Infographic



Average Service Time

3 working days



Payment channels

E- Payment



Target Audience

Medical physicians, Technicians, nurses and midwives, Alternative medicine practitioners, Pharmacists and assistant pharmacists



Service Locations

MOHAP Website www.mohap.gov.ae

MOHAP Smart App



Related Services

This service is not linked to any other services



Service Bundle

This service is not linked to any other bundle



Contact Details

Email
info@mohap.gov.ae
Call Center
80011111



Service Fees

Medical physicians, technicians, nurses and midwives, alternative medicine practitioners:

AED 500

Pharmacists and assistant pharmacists:

AED 300

Sustainable Development Goals



Notes

Please note that if the applicant works in one of the private outsourcing companies contracting with the Emirates Health Services (EHS), he must apply for a service card to obtain a certificate of good professional conduct in the government sector.