



وزارة الصحة ووقاية المجتمع
MINISTRY OF HEALTH & PREVENTION

مجالس
المتفاعلين
CUSTOMER
COUNCILS

Customer Council for Licensing and Re-licensing of a Doctor

(Businesses)

Date: 18/01/2024

Brief

Subject: Customer Council for Licensing and Re-licensing of a Doctor

Date: 18/01/2024

Audience: Businesses

Service: Licensing and Re-licensing of a Doctor



Steps and Procedures

01

A meeting with customers is scheduled as per the customer communication plan.

02

Customers are selected by the service owners.

03

A formal invitation is sent to the participants and internal partners

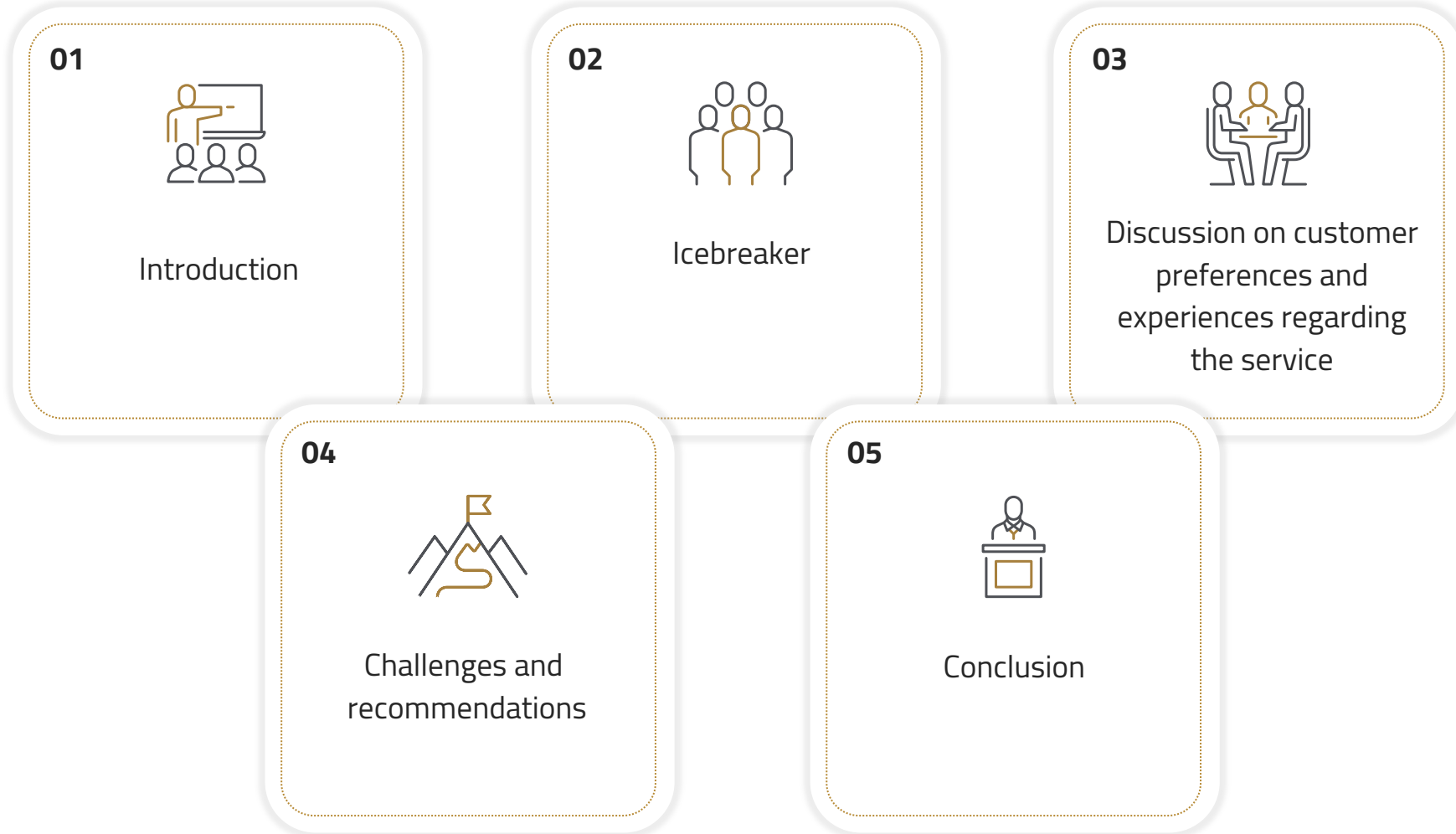
04

A meeting is conducted with the customers to address their requirements and document their recommendations

05

Customer insights are recorded in the feedback register and the implementation is monitored

Agenda





Opinions, Recommendations and Suggestions

Study the option to change specialty for doctors with two specialties

Add “draft” feature in case the applicant wants to complete the request later

Archive requests to cancel the former medical staff of a facility to provide information when needed