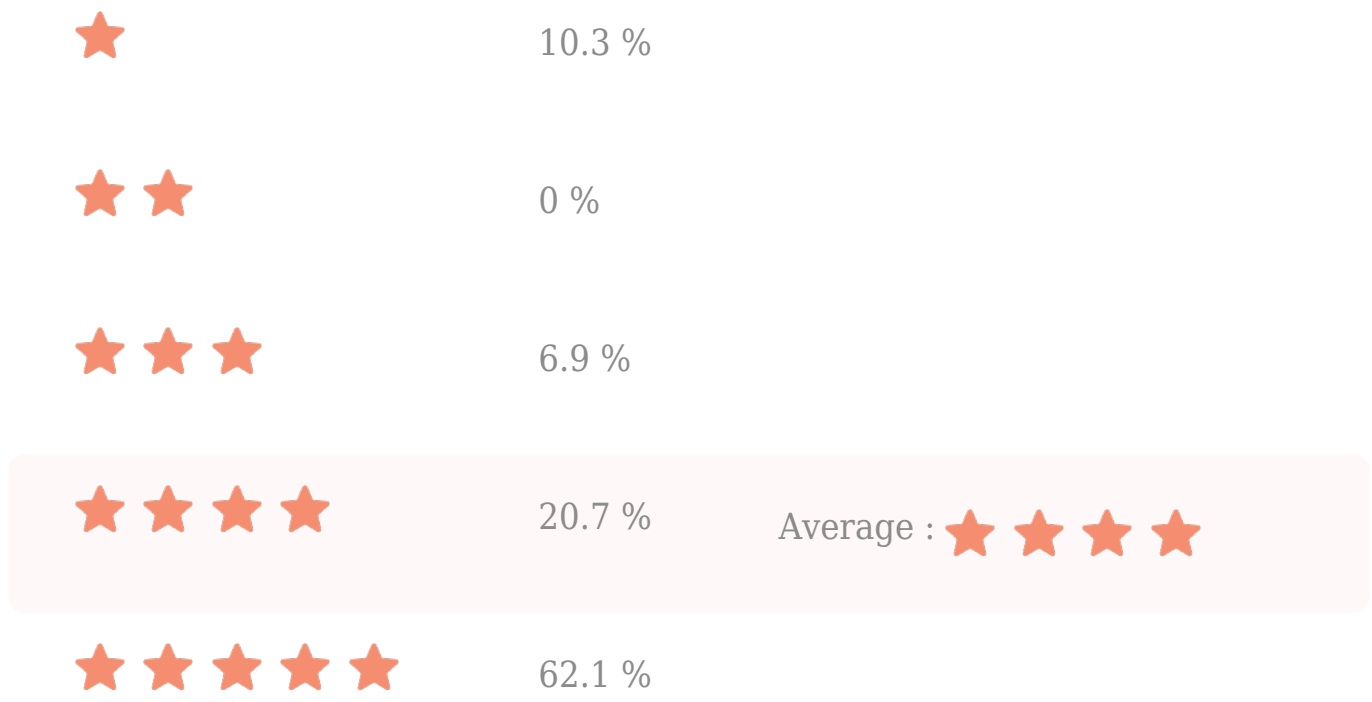


Q.1 How satisfied are you with the MOHAP website?

Total responses 29

Total skipped 2



Q.2 How satisfied are you with the MOHAP smart application?

Total responses 29

Total skipped 2





3.4 %



0 %



24.1 %

Average :



55.2 %

Q.3 How easy was it for you to navigate the website and find what you were looking for?

Total responses 20

Total skipped 11

Not much easy

Help Palestine

We are happy

Difficult

□□

Nice

سهل

سهل

كل شي واضح و ايضاً مسهلين الأمر

Hard

All went well but the application takes long time to load the home page

average

سهل

صعوبة الحصول على المعلومات

جيد

easy

سهل

سهل

جيد

سهل

Q.4 How easy was it for you to navigate the app and find what you were looking for?

Total responses 22

Total skipped 9

Better than website

Quite confusing

Help Palestine

Good

□□

نريد إضافة اللغة العربية

نريد إضافة اللغة العربية

Nice

سهل

سهل

ممتاز

Hard

average

سهل

غير سهل ، يطلب الخروج من التطبيق لاستكمال الطلبات

جيد

easy

سهل

صعوبه في ايجاد المحتوى المطلوب

سهل

جيد

سهل

Q.5 Do you have Any suggestions regarding the MoHAP website or the smart application? Please mention

Total responses 20

Total skipped 11

I am not able to view all my linked accounts on MOHAP application

Kindly mention the reasons of the rejection of the application in arabic and english

Help to our brothers

At present ok

.

نعم ، التطبيقات والمواقع الالكترونية من افضل ما تم في دول اللمارات ودول الجوار ولكن الموظفين المستلمون لهذه الطلبات .
غير مؤهلين ولم يتم تدريبهم بشكل كافي

Option for re-evaluation

لا

لا

ليس لدي اقتراحات اخرى

-

Still need improvement for easy accessment of the application, I feel bit complicated to use the application.

nothing

لا

uaeicp جوفوا تطبيق

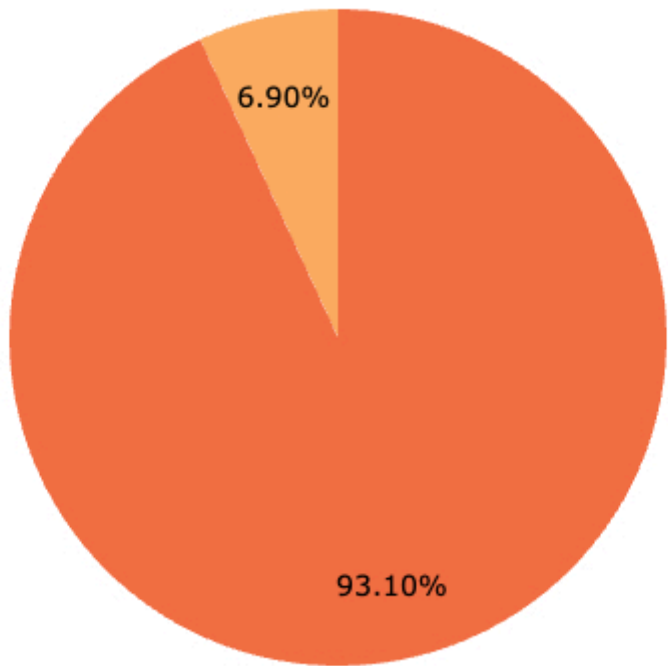
no

✓
✓
✓
✓

Q.6 Were the information and content on the MoHAP website and the smart application useful to you?

Total responses 29

Total skipped 2

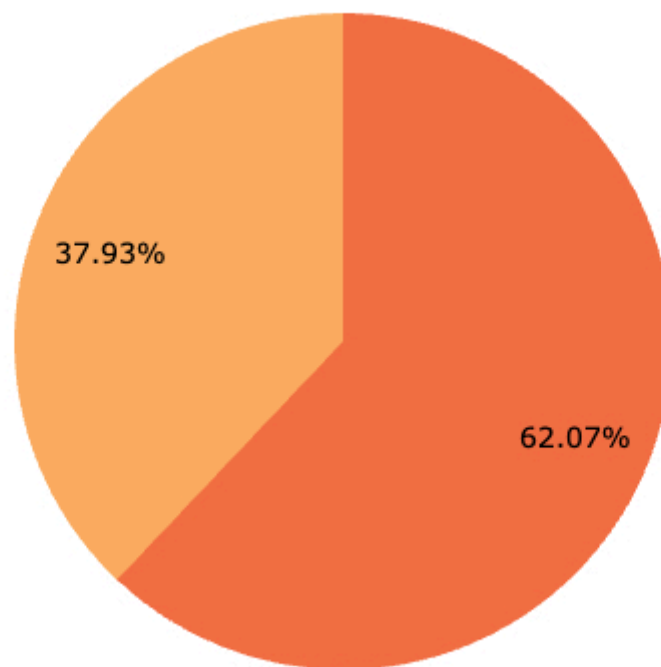


	Yes	93.1 %
	No	6.9 %

Q.7 Are you an Emirati national or a resident?

Total responses 29

Total skipped 2



	Emirati national	62.07 %
	Resident	37.93 %
