Innovation Policy

The Ministry of Health and Prevention (MOHAP) seeks to promote individual and community health in the UAE, providing health services, prevention and regulatory services in a sustainable environment and in accordance with effective policies, legislation, programs and partnerships, both locally and internationally. This is done in accordance with the vision, mission, and strategic directions of MOHAP, in order to achieve its objectives related to providing all administrative and technical services in accordance with the highest standards of innovation, quality, efficiency and transparency. MOHAP is committed to adopting and implementing an institutional model for innovation policy by applying a set of international systems and specifications, such as:

- Quality Management System ISO 9001: 2015
- Knowledge Management System ISO 30401: 2018
- Training Management System ISO 10015: 1999
- Innovation Management System ISO 56002: 2019
- "Afkari" online platform for managing the innovative ideas of employees
- Governmental Excellence System (4th Generation)

As MOHAP aims to provide high-quality services that exceed expectations, meet the required needs, and achieve satisfaction at the level of various groups, the senior management sets an Innovation Policy which includes the following:

- Alignment with the UAE's vision for innovation and its implementation agenda.
- Alignment with the objectives of MOHAP and its innovation strategy.
- Building corporate culture based on innovation.
- Providing frameworks and guidelines for setting, reviewing and achieving innovation management goals.
- Drawing expectations for all stakeholders regarding the use of the ideas management system.
- Providing continuous training to raise employees' awareness and competencies in the field of applied innovation and continuous improvement of innovation aspects within their scope of work.
- Commitment to the continuous improvement of the innovation management system.
- Achieving effective partnerships with the innovation-related authorities in the country.

Accordingly, MOHAP, through this policy, declares its commitment to the effective implementation of innovation management systems and the global standards mentioned above, as well as its commitment to the continuous development and improvement of these systems, and to review them periodically to confirm their effectiveness, and to maintain a high level of application and accreditation.

ρρ / Signature of the Undersecretary

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